

City of York
Safeguarding Children Board



Annual Report 2017/18



CITY OF
YORK
COUNCIL

Contents

| | |
|---|----|
| Foreword by the Chair | 3 |
| Formal Summary Statement..... | 4 |
| Chapter 1: About York | 6 |
| Chapter 2: What children and young people have told us | 7 |
| Chapter 3: What the performance data tells us..... | 12 |
| Chapter 4: How we are doing as a Partnership..... | 16 |
| Chapter 5: Individual Agency Assessments..... | 22 |
| Chapter 6: Formal audits of our safeguarding arrangements..... | 37 |
| Chapter 7: Learning and Development | 44 |
| Chapter 8: How are we doing as a Board? | 49 |
| Chapter 9: What we have learnt: the priorities and challenges for next year..... | 51 |
| Chapter 10: Key messages for readers | 54 |
| Contact details for the Board..... | 56 |
| How to report concerns about a child or young person | 56 |
| | |
| Appendix A. Illustrative Scorecard | 57 |
| Appendix B. CYSCB Reporting Cycle..... | 58 |
| Appendix C. Members of City of York Safeguarding Children Board (31 March 2018)..... | 59 |
| Appendix D. The Board and sub-group structure | 63 |
| Appendix E. The Board’s Finances..... | 65 |

Foreword by the Chair

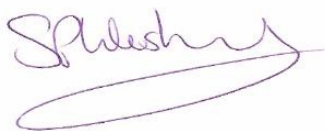


This is the final year that we will publish an Annual Report as the City of York Safeguarding Children Board (CYSCB). Next year, in accordance with the new Working Together to Safeguard Children 2018¹, there will be a report as the new City of York Safeguarding Children Partnership. I am proud to have been the Independent Chair since 2013 and that the CYSCB was judged outstanding by Ofsted during that time. This year we have continued to sustain improvements in safeguarding children through effective partnership working and I want to commend all members of the Board for their continued support in prioritising safeguarding children in the work of their agencies.

A key purpose of the report is to assess the impact of the work undertaken in 2017-18 on safeguarding outcomes for children and young people in York. Some highlights are:

- Every child reported to children's social care as missing was found
- An increasing number of cases were signposted for early help. This is a positive move towards ensuring that no child slips through the net
- Children's Social Care report that social workers have an average of 15.3 cases which is lower than the England average of 17.8
- The number of children subject to child protection plans and looked after is relatively stable
- Workshops on neglect have been delivered across agencies to reflect the lessons learned from a case review in 2017
- The vulnerability of disabled children to abuse has been well recognised and in multi-agency training on this topic, we have ensured that awareness of the vulnerabilities of this group of children is explicit.

We can never eliminate risk entirely. We need to be as confident as we can be that every child is supported to live in safety, free from abuse and neglect. The Board is assured that, whilst there are areas for improvement, agencies are working well together to safeguard children in York.



**Simon Westwood, Independent Chair,
City of York Safeguarding Children Board**

¹ <https://www.gov.uk/government/publications/working-together-to-safeguard-children--2>

Formal Summary Statement

In this final report from the CYSCB, we are pleased to present the activity which has taken place in 2017-18 to safeguard children.

Our commitment to hearing the voices of children and young people has continued. Chapter 2 of this report makes it clear how dialogue with children and young people has resulted in their input to the business of the Board including the CYSCB website.

Chapter 3 explains what the Board has learnt from some of the performance data we collate from our partner organisations, which informs our Board's priorities. This includes child protection data; data about children in the care of the local authority; and other data about services for children and young people. This is one of the ways in which CYSCB gains a regular picture of some of the outcomes for vulnerable children in York.

In Chapter 4 we describe the work that CYSCB and our sub-groups have carried out during 2017/18. This includes how we have worked with our colleagues on other strategic boards, namely the Health and Wellbeing Board; the YorOk (Children's Trust Board); the Safer York Partnership; and the Safeguarding Adults Board. The progress and activity against our priorities is clear.

Chapter 5 contains individual agency assessments from our partners who are members of CYSCB. We challenge our partners to describe what they have done in 2017-18 to safeguard children in York and this chapter incorporates an account from each partner in response to this challenge. Chapter 6 describes the audits CYSCB has carried out during the past year. Our audit group, the Partnership Practice Scrutiny and Review Group (PPSRG), has carried out several themed audits and you can see the findings from these and the actions which have taken place as a result of these findings.

The activity of the Case Review Group (CRG) is also explained. Although we have undertaken no Serious Case Reviews in the last year, some alternative case reviews have taken place and learning from Serious Case Reviews from other local authorities has been discussed and disseminated. This has resulted in some local practice recommendations and actions.

In 2017-18 CYSCB, jointly with North Yorkshire Safeguarding Children Board, carried out a safeguarding survey of organisations in the voluntary sector. This was designed to support these organisations with their safeguarding policies and to offer them an opportunity to evaluate their own arrangements. We gave information on the survey, the findings and shared some of the good practice we were told about.

In this chapter you will also find information from the Child Death Overview Panel. We work alongside our colleagues in North Yorkshire to learn from the circumstances of child deaths in York and North Yorkshire, and from elsewhere in the country, to ascertain whether there is anything which could be done to prevent such circumstances from occurring again.

The work of the Local Area Designated Officer in investigating concerns about professionals who work with children, is also outlined in Chapter 6. You can see the figures for referrals, the agencies who referred and the categories under which these concerns were dealt with.

The CYSCB training courses are described in Chapter 7. This chapter refers to both face-to-face courses and to those online which are commissioned by CYSCB. There is also information about the delegates' evaluation of the courses and the impact they believe the courses have had on their practice.

Chapter 8 is about the business of the Board. It will tell you how we work as a Board; that attendance at our meetings has been good; and how our communications strategy has developed and been implemented over the past year.

CYSCB is a Board which never stops learning and developing. In Chapter 9 you can see the challenges we have faced during 2017-18, particularly with changing legislation. During 2018 will mean that we move to new safeguarding partnership arrangements as required by Government. You will see that far from being daunted by the changes, we are taking the opportunity to move forward with reviewing our current arrangements and re-energising the functioning of what is already a successful partnership (judged as 'Outstanding' in our Ofsted inspection report published in February 2017).

We believe firmly that safeguarding is everybody's responsibility and in Chapter 10 we deliver key messages for children and young people, communities, practitioners, Board partners, schools and for everyone, which we hope will serve to keep children and young people in York safe.

At the end of the report there are contact details for the Board and information about what to do if you are concerned about a child and in the appendices, you will find information about CYSCB data set; the reporting cycle; the membership; the structure of the Board and the sub-groups; and the Board's finances.

A shorter Executive Summary of this report is available on our website².

This report is formally the responsibility of the Independent Chair, Simon Westwood, who is tasked by the statutory guidance Working Together 2015 to produce an Annual Report. This Annual Report has been accepted by the CYSCB. In line with statutory guidance in Working Together 2015, it will be submitted to Chief Executive of the Local Authority, the Leader of the Council, the local Police and Crime Commissioner and the Chair of the Health & Wellbeing Board. The Annual Report 2018/19 will be published following the guidance in Working Together 2018, published in July 2018 and will be the work of the 'safeguarding partners'. This will set out what the new City of York Safeguarding Children Partnership has done to implement the new arrangements and how effective these arrangements have been in practice.

² <http://www.saferchildrenyork.org.uk/annual-reports-and-business-plan.htm>

Chapter 1: About York

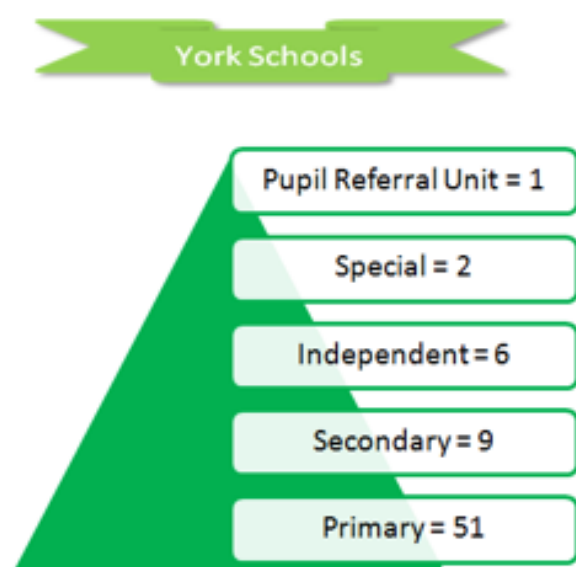
The City of York continues to be a relatively prosperous city with a changing population. The population is recorded by the Office of National Statistics³ as 208,367 which is an increase of 1,467 since 2016. Children and young people aged 0-17 (inclusive) make up 17.7% of this total which is 36,705 children and young people.



At the end of March 2018, 1.2% of adults in York were claiming benefits of some kind.⁴ This is fewer than the percentage for Yorkshire (2.5%) and for England as a whole (2.1%). Latest statistics⁵ (from September 2017) suggest that 11.16% of these children live in poverty. This is below regional and national averages.

In 2016-17 10% of children lived in low income families, which is lower than the regional and national averages (19% and 16.8% respectively). This equates with the percentage of York children who are eligible for free school meals which, in 2018, is below half of the national average⁶.

As noted in our last Annual Report for 2016/17, City of York is becoming more culturally and religiously diverse. York's most ethnically diverse ward is Heslington, due to the number of international students attending the University of York. Exact numbers and percentages remain unknown until the next census in 2021 but local statistics suggest that in 2015 the black and minority ethnic (BME) population had at least doubled during the previous 10 to 15 years. In 2017 Public Health England found that 10.6% of the school population were BME children.



There are 51 primary schools in York; 9 secondary schools; 6 independent schools; 2 special schools; and 1 pupil referral unit. At the end of March 2018, 19 of the primary schools and 5 secondary schools had been granted academy status. Twenty three of these schools belong to academy trusts.

The percentage of York children achieving a good level of development at the end of Reception was 74.3%, higher than the regional and national average.

³ <https://www.ons.gov.uk/peoplepopulationandcommunity/>

⁴ <https://www.ons.gov.uk/employmentandlabourmarket/peoplenotinwork/unemployment/datasets/claimantcountbyunitaryandlocalauthorityexperimental>

⁵ <http://www.endchildpoverty.org.uk/poverty-in-your-area-2018/>

⁶ <https://fingertips.phe.org.uk/profile/child-health-profiles>

Chapter 2: What children and young people have told us

Voice Priorities for 2017/18

During 2017-18 the key priorities set in 2016/17 have been achieved:

- The new Voice and Involvement Strategy for 2017-2020 has been completed.
- The terms of reference and membership of the Voice and Involvement Group have been agreed.
- The 2017 “Review of Voice”, with a focus on workforce development and voice within Special Educational Needs and Disability (SEND) arrangements, is due to be published later in 2018.
- A new Young Advisors model for young people is being established. Young Advisors will offer young people accessing support through Family Early Help Assessments, Children in Need plans, and Child Protection Plans opportunities to take part in consultations, inspections of services as well as training and interview panels.

In addition, a significant amount of other work has taken place, much of it by young people themselves.

The Voice & Involvement Group:

The Voice and Involvement Group (VOIG) is the leading city-wide forum taking forward work to promote and develop opportunities for children and young people to have a say and be involved in services that affect their lives. The VOIG reports directly into the YorOK Board and to the City of York Safeguarding Children Board. In 2017 the decision was taken that the VOIG should also link into the Strategic Partnership for Emotional and Mental Health. This will strengthen partnership arrangements to ensure children and young people are represented in the strategic and operational development of provision to support well-being and good mental health.

During 2017/18:

- City of York Council moved services for children and young people from Castlegate to 30 Clarence Street and consulted with young people on counselling services that are offered there.
- Vale of York Clinical Commissioning Group consulted with young people in care around what they wanted from their GPs and very constructive feedback was given. As a result, ‘hot topic’ training is being delivered for GPs in relation to children and young people in care. Plans are being drawn up to have a named GP in each practice who will champion the rights of young people in care.

- The York Lord Mayor’s Awards 2017 were presented at the Vale of York High School. The awards are very flexible with the categories being chosen after nominations are made, to ensure a diverse range of nominees. Colleagues were asked to nominate children and young people that they believed to be worthy of receiving an award. Previous categories have included awards for being inspirational, for being braver and for volunteering. Awards are also presented to those working with children and young people.

Children’s Engagement Strategy:

The new Children’s Engagement Strategy was approved by the YorOK Children’s Trust and City of York Safeguarding Children Board. The strategy places the involvement and participation of children, young people and families at the core of the work of these Boards, and adopts the following vision statement:

Children and young people are at the heart of our strategic arrangements. We are committed to ensuring that children and young people have a voice in decision-making, planning, commissioning, design and delivery of services.

Children and young people’s feedback

The Schools’ ‘Voice’ Events



During 2017 Primary and Secondary School ‘Voice’ events took place. The issues raised by children and young people at these events enable agencies and elected council members to understand where they can focus awareness-raising of relevant existing provision as well as carry out further research into new areas.

The children and young people made some very pertinent points about how safe they feel in the City of York. Issues included litter and what could be done about it; road safety; interactions with older people including the suggestion of ‘buddy’ schemes. Lack of youth clubs and general “social space for teens” was a concern for young people and mental health was identified as a pressing issue with suggestions of how young people might be able to access support via text, email and voice-call services.

Show Me That I Matter

Show Me That I Matter (SMTIM) is York’s Children in Care Council (CiCC). It is a monthly forum where care-experienced young people (13+ years of age) raise important issues for discussion with elected council members and senior managers, with the aim of helping to shape and improve services for children in the care of the local authority in York. Alongside the forum, a separate focus group has been established to provide an additional opportunity for discussion.

This year there has been a focus in SMTIM on virtual schools and recruitment of a virtual head. The group also looked at apprenticeships and the relationship between young people and their social worker. The group is currently drafting a Children’s Rights and Advocacy Statement.

‘Aspire to More’, the creative project delivered by Inspired Youth in partnership with the Children’s Rights and Advocacy Service, has continued during 2017/18. Working in close partnership with SMTIM, ‘Aspire to More’ has enabled young people who are currently in care to meet with former care leavers who have been able to go on to maximise their opportunities for training and employment.

Speak Up – Access to advocacy provision

In 2017-18 the Children’s Rights and Advocacy Service received around 50 referrals for advocacy. Most of these related to children and young people in care, with some in relation to children subject to child protection plans. This service supports children receiving a service from Children’s Social Care to give their views.

York Youth Council

York Youth Council has had another busy year. ‘Make Your Mark’ proved successful in 2017/18. ‘Make Your Mark’ is a national vote coordinated by the UK Youth Parliament to inform their priorities. 2017-18 was another exceptional year for completed votes, with 5,530 young people taking part locally. The ballot boxes were distributed to a range of locations including through SMTIM, Danesgate, Young Carers, York Learning, as well as schools and apprenticeship schemes.

The leading issue receiving the national vote will become the priority for the Youth Parliament for the following year and the priority receiving the most votes in York will become the focus of the York Youth Council locally.

The winning campaigns voted for in York are:

- Curriculum for life
- Mental health
- Transport

In early 2018 young people checked out the 30 Clarence Street building both to inspect the facilities as well as to develop the Young Inspectors’ resources. They met with School Wellbeing staff to discuss the Minding Minds award (see below) and looked at ways to promote it. They also reviewed the Primary Voice event feedback and wrote to schools and councillors.

The Youth Council is re-writing its constitution and restructuring, with the hope of forming three sub-groups: one for campaigns, one for consultation and one group to encourage involvement from other youth vehicle groups.

Minding Minds

The Minding Minds award, developed by York Youth Council, is awarded to schools for supporting their students to better deal with stress, balance academic study with wellbeing and improve overall mental health. York Youth Council awarded Scarcroft Primary School its first Minding Minds Award in recognition of the school’s commitment to improving pupils’ mental health and wellbeing.

Schools are supported by City of York Council Wellbeing Workers who liaise with school staff to identify and support pupils with early and emerging signs of mental health issues. These staff members then work with the pupils or students to identify strategies or provide support and intervention that help improve their mental health and wellbeing, and to build their resilience. As part of its bronze level Minding Minds project, Scarcroft School worked with their Wellbeing

Worker to pick three areas and develop an action plan. The areas they identified were the school's friendship bench and analysing its impact; friendship skills and looking at setting up a skills group to help others build friendships; and looking into establishing a quiet area of the playground.

Dominic Bielby from York Youth Council said: "Members of the Youth Council hope that other schools will follow the amazing example of Scarcroft Primary and commit to improving their students' mental health and wellbeing by engaging in the Minding Minds award."

You are Not Alone booklet

Care-experienced young people came together from across the three participation groups that form York's Children in Care Council (Show Me That I Matter; Speak Up Youth and York's Care Leavers Forum; I Still Matter) to create a resource to highlight some of the issues faced by young people going into care, with a particular focus on mental health, in an attempt to raise awareness amongst young people in the form of an electronic and paper-based booklet.

Young people took part in a series of workshops with Speak Up and Inspired Youth and had the opportunity to develop their creative writing skills, at the same time as exploring some of the feelings and emotions that are often experienced by children and young people in care. Young people identified key issues that they wanted to focus on which were grouped into the following themes:

- Dealing with coming into care
- Managing ongoing relationships
- The impact of pre-care experiences
- Identity
- Mental health issues

The You Are Not Alone booklet will be rolled out to all young people in care, aged between 11-17 years, and the booklet will be included in the information packs that are given to young people when they first come into care. The Show Me That I Matter group plans to share information about how this resource was created with other Children in Care Councils across the region, via the Yorkshire and Humber Children in Care Council Conference that is taking place in May 2018.

UMatter Survey for children in the care of the Local Authority

The next U Matter survey for children who are in the care of the local authority is due to take place in 2019.

Young People and CYSCB

We are very grateful to children and young people from the Show Me That I Matter (SMTIM) group and in the York Youth Council (YYC) for the work they have done in 2017-18 with CYSCB.

CYSCB Website - Children and Young People Page

CYSCB asked children and young people in SMTIM and in the YYC to tell us what they thought we could change about the young people's page on our website⁷. This is what they said and what we did in response.

⁷ <http://www.saferchildreyork.org.uk/children-and-young-people.htm>

| You said | We did |
|---|---|
| <ul style="list-style-type: none"> • The page is “clearly aimed at professionals” • “colours are very bland” • “there should be more images aimed at young people” | <p>We made some of the information into a table, added background colour and more images.</p> |
| <ul style="list-style-type: none"> • “not built for phones and that’s how most young people would access it” • “The set up is a bit too complex – try to make the website look a bit more tidy” • “too much writing, shorten it” | <p>We tidied up the links and made the page more accessible for phones. We changed the layout of the images at the top of the page and took out some of the text.</p> |
| <ul style="list-style-type: none"> • “Sections on child deaths and serious case reviews are inappropriate” • [Young people commented that links to child deaths guidance and serious case reviews in a young person’s section and could be very upsetting.] | <p>We made sure that there is no reference to child deaths or serious case reviews visible on the young people’s page as those sections are really for professional guidance.</p> |
| <ul style="list-style-type: none"> • “Feels tokenistic” • “What’s the point in it when we have websites already e.g. Childline” | <p>Although it is standard – and hopefully helpful – for Local Safeguarding Boards to have websites with information for children and young people, we can look to how this kind of information might have closer links to some of the other sites.</p> |

We know that the young people’s section of the CYSCB website page is accessed hundreds of times a month, hopefully by children and young people themselves, so we are pleased to be able to have the involvement of young people in York in developing it.

Young People’s Annual Report

SMTIM and the YYC wrote a young people’s version of the CYSCB Annual Report⁸ from 2016/17. They pulled out some of the information that would be of particular interest for young people and produced a very accessible document. The report received praise from Board members and each young person involved received a letter of thanks from the Chair.



⁸ <http://www.saferchildrenyork.org.uk/annual-reports-and-business-plan.htm>

Chapter 3: What the performance data tells us

The performance reporting of CYSCB remains aligned to our five priorities:

- Early Help
- Neglect
- Child Sexual Abuse and Exploitation
- Children Missing from Home, Care and Education
- Children Affected by Domestic Abuse.

These priorities are the subject of performance updates at Board meetings. In addition, each sub-group of the Board reviews data relating to their specific priority area, highlighting and responding to issues and exceptions.

Our data comes from a variety of sources including: Children's Social Care; North Yorkshire Police; York Teaching Hospital Foundation Trust; NSPCC; Public Health; and Independent Domestic Abuse Services (IDAS). Together with other information from partners, including regular assurance reports and audit activity, this data helps us to build a picture of what is happening in terms of safeguarding children across York.

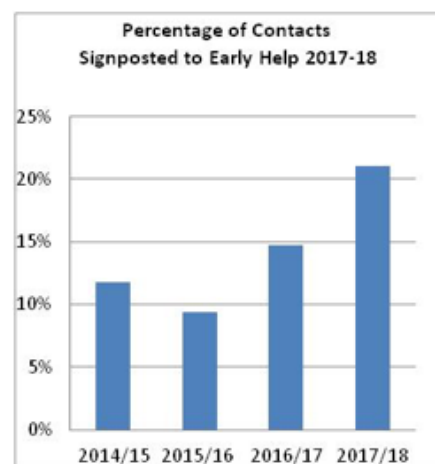
At Appendix A you can see examples of the kind of data that the CYSCB monitors and challenges. At Appendix B you can see the cycle of reports to the Board throughout the year and the activity which goes on in between Board meetings.

CYSCB priorities

Some of what we learnt this year:

Early Help

- In 2017-18 an increasing number of cases not meeting the threshold of Children's Social Care assessment and intervention were signposted for early help. This is a positive move towards ensuring that no child slips through the net. If the concerns do not merit Social Care intervention, a package of early help support can be coordinated with the family's consent.



Neglect

- The percentage of child protection listings under the category of neglect continues to rise in line with national trends. At the end of 2017-18 a snapshot shows that 56% of all listings were under this category, although the figure had been up to 60% during the year.
- The number of Graded Care Profiles (a specialist assessment for neglect cases) undertaken has increased since the start of the year. This is in response to training for specific groups of practitioners and CYSCB raising awareness of the value of this assessment tool.

Child Sexual Abuse and Exploitation (CSA&E)

- The percentage of referrals to Children's Social Care for Child Sexual Exploitation has doubled over the year. This may, to some extent, be positive in that more children identified at risk can be protected. It may be partly due to the introduction of the recording of 'criminal exploitation' by NYP and in part due to awareness-raising in line with training about the new exploitation review process used by the police.
- Enquiries regarding Harmful Sexual Behaviour (HSB) between children and young people rose at the end of 2017-18. This is not necessarily about an increase in incidents but may be in response to increased activity from CYSCB and sub-groups in disseminating information on HSB and raising awareness
- We will continue to monitor this risk to ensure we understand the reasons influencing the increase
- The percentage of referrals in which Child Sexual Abuse, Exploitation or Harmful Sexual Behaviour are a concern at the point of referral to Children's Social Care, has nevertheless remained consistently lower in comparison than other factors such as domestic abuse and neglect.

Missing from Home, Care and Education

- Every child reported to Children's Social Care as missing was found.
- There were 250 children reported as missing from education (CME) during 2017-18. Changing regulations meant that schools were reporting more cases when children had moved away without giving information about their new school.
- A total of 78% of these CMEs were located. The other 22% were not assessed as being a cause for concern and were mostly the children of students or academics who were known to have completed their studies and moved to another country.

Domestic Abuse

- One of the most common reasons for referrals and contacts to the Children's Front Door (Children's Social Care) was domestic abuse.
- Domestic abuse ranks high as a factor in child protection plans.
- Data is now being collated from Operation Encompass (the initiative by which schools are informed if a child's family has been involved in a domestic abuse incident.) It is too early to report definitively on this data yet.

Other data

Young People and Youth Offending

- The rate of first time entrants to the youth justice system was higher than in 2016-17 (425 in 2017-18 (per 100,000 of 10-17 year old population) compared to 385.46 in 2016-17) However, the actual numbers in 2016-17 were particularly low. More detail about this is given in the Youth Offending Team partner contribution in Chapter 5.

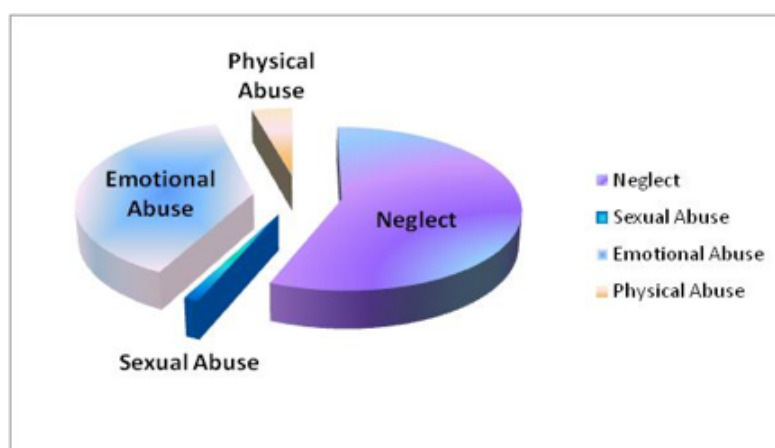
Disabled children

- The percentage of final Education, Health & Care Plans for disabled children issued within statutory time limits remains fairly constant, when compared with figures for previous years. Enquiries and Referrals to Children's Social Care (CSC)
- The Children's Front Door (CSC) received 5468 enquiries during the year. Of these 1095 (20%) met the threshold for a Children's Social Care assessment and intervention. Although this is less than the percentage which met the threshold in 2016-17 (26%), the new Local Area Teams have been able to pick up the coordination of some of these cases at early help level (as demonstrated in the increasing number of enquiries which were signposted for early help.)
- There was an increase in the number of enquiries to the Children's Front Door about children with mental health issues.
- Children's Social Care report that social workers have an average of 15.3 cases, which is lower than the England average of 17.8. Caseloads, however, depend on the complexity and nature of the cases held.

Child Protection

- Neglect is still the most prevalent category for Child Protection Plans followed by Emotional Abuse, Sexual Abuse and Physical Abuse.

Category of Child Protection Plans 2017/18



The total number of children subject to a child protection plan at the end of March 2018 was 167. This is a marginal decrease since the same time last year (171).

Children in the care of the local authority

- There were 197 children in the care of the local authority at the end of March 2018 which is marginally less than a year earlier (204).
- Nationally there has been a 2.7% decrease in 2017-18 in applications to court for care orders.

Child Deaths

- A total of 11 child deaths in York were notified to the Child Death Overview Panel (CDOP) in 2017-18.

- Of these, two were unexpected deaths. An unexpected death means that the child became ill very suddenly having previously been relatively or completely well, or has suffered a sudden traumatic experience e.g. a road traffic accident.
- The CDOP has reviewed a total of 11 deaths (some of which will be from previous years); four of these were expected (the child had a life limiting illness) and seven were unexpected.
- Of the deaths reviewed four were found to have modifiable factors. These factors were: smoking and unsafe sleeping practices. This does not mean that these were the cause of death but that they are issues which could be changed.

(You can find more about CDOP in Chapter 6)

Chapter 4: How we are doing as a Partnership

The five priorities we set ourselves last year and the work of the sub-groups

Information about the structure of the Board and the remit of each sub-group can be found at Appendix D.

Priority 1: Early Help

The Early Help Sub-group became the Local Area Development Partnership (LADP) in 2017. The aim of LADP is to promote and ensure implementation of effective integrated multi-agency arrangements and practices that will support the delivery of early help and intervention services for children, young people and their families. During 2017-18, LADP has been focusing on self-evaluation of early help services via the Department for Communities and Local Government; 'Early Help Service Transformation Maturity Matrix'⁹. The model helps partners to assess current progress and determine next steps. Group members, which comprise both managers and frontline practitioners from early help services, including the voluntary sector, have been working together to understand how early help is working in York. Local Area Outcome Plans are establishing a suite of performance indicators through which the impact of the work of Local Area Teams and the Local Area Delivery Partnership is measured.

Priority 2: Neglect

Following the publication of the CYSCB Multi-agency Neglect Strategy in late 2016, the Neglect Sub-group produced a delivery plan to achieve the outcomes set out in the Strategy. Actions have included:

- Raising awareness of child and adolescent neglect
- Ensuring that partners' Agency Assurance Reports to CYSCB include activity against the neglect priority
- Making certain that practice lessons from the Learning Lessons Review regarding neglect were disseminated across the workforce.
- Delivering Graded Care Profile training (a specific assessment for cases of neglect) to all relevant practitioners.
- Escalating school attendance concerns through the Local Area Teams and the Healthy Child Service, to enable health or social needs to be addressed that may be restricting the ability of the child to attend school.

Progress has been made on all of the above and the following actions have been achieved during 2017-18:

⁹ <https://www.gov.uk/government/publications/troubled-families-early-help-service-transformation-maturity-model>

- A 'Was Not Brought' policy is embedded in York Teaching Hospital, York Healthy Child Service and Primary Care. Children are recorded as 'was not brought' to appointments rather than that they 'did not attend' because children do not take themselves to appointments.
- The use of the Graded Care Profile, as a specialist assessment tool for neglect, has been rolled out across Children's Social Care and the Healthy Child Service. Practitioners in the Local Area Teams (Early Help) are also being trained to use this tool.
- A 'One Minute Guide' to Child and Adolescent Neglect¹⁰ has been published including information and links to research.
- Workshops on neglect have been delivered across agencies to reflect the learning from a Learning Lessons Review in 2017.
- A new Neglect Screening Tool for use by all practitioners will be published in June 2018.

The Board has also agreed updates to the Neglect Storyboard¹¹ which is now published.

Priority 3: Sexual Abuse and Exploitation

During 2017 the Child Sexual Abuse & Exploitation (CSA&E) Guidance and Storyboard were revised and updated in response to new government guidance and a revised national definition of Child Sexual Exploitation¹². The CYSCB Guidance, Storyboard and screening tool can be found on our website¹³.

A stronger connection has been established with the Office of the Police & Crime Commissioner (OPCC) to enable the CSA&E/Missing from Home Sub-group to understand, and have input into the commissioning of services for children and young people in York. The Commissioning Manager from the OPCC now attends sub-group meetings and provides regular updates to the group in addition to taking feedback from the sub-group to the OPCC.

The CSA&E/Missing from Home Sub-group set up a task and finish group to look at the services available for children and young people displaying, and those who are victims of, Harmful Sexual Behaviour (HSB). A draft pathway for assessment and intervention across the spectrum, from early help to statutory services, has been developed and there will be a further focus on HSB during 2018 and 2019.

The sub-group has been concerned about the particular vulnerabilities of disabled children not only in relation to HSB but to all forms of abuse and exploitation. Further work is ongoing in 2018 to understand what information partners keep on safeguarding vulnerable children, sexual abuse and what we can seek to find out.

¹⁰ <http://www.saferchildrenyork.org.uk/neglect.htm>

¹¹ <http://www.yor-ok.org.uk/workforce2014/storyboards.htm>

¹² <https://www.gov.uk/government/publications/child-sexual-exploitation-definition-and-guide-for-practitioners>

¹³ <http://www.saferchildrenyork.org.uk/child-sexual-abuse-and-exploitation.htm>

The CYSCB's audit group considered cases of child sexual abuse as a retrospective exercise to ascertain whether there were any warning signs and whether, with hindsight, situations could have been prevented. There was no evidence of concern and appropriate action was taken in the cases audited. Further information on audits can be found at Chapter 6 in this report.

During the year the NSPCC produced web pages with resources and frameworks which have been discussed at various Board sub-groups. The Business Unit also used social media and a new web page to publicise them.

Priority 4: Missing from Home, Care and Education

CYSCB recognises that children and young people, who go missing from home or care settings, are vulnerable to exploitation of all kinds. Our Board is therefore interested in the numbers of these children and the processes that support them.

The Board is assured that there is good communication between North Yorkshire Police and Children's Social Care on missing children and that those who are particularly vulnerable are discussed at multi-agency meetings with agreed action plans put in place.

The CSA&E/Missing from Home Sub-group has also received assurance from North Yorkshire Police about the disruption tactics they are using for known addresses to which young people go missing.

Children reported as missing from education in York tend, predominantly, to be children who have moved to another school – almost entirely the children of overseas academics or students – without the school in York being informed of the name of the new school. Schools are extremely vigilant in letting the local authority know about children missing from education. For the very few children who do not fit into the category above, discussion takes place with Children's Social Care to ascertain whether there are any concerns. There have been none identified during 2017-18 of specific concern.

Priority 5: Children affected by Domestic Abuse

The Domestic Abuse Sub-group – a task and finish group - reported to CYSCB in July 2017 on its findings regarding the impact of domestic abuse on children and young people and potential gaps in services for these children. The report was subsequently delivered to the Safer York Partnership (SYP) from CYSCB. The Inter Board Protocol (described later in this chapter) cites SYP as the lead partnership for considering the issue of domestic abuse in York. In turn the SYP has reported to the York & North Yorkshire Joint Commissioning Group for Domestic Abuse.

CYSCB has asked SYP to take forward the recommendations of the Domestic Abuse Sub-group and CYSCB, and report back to CYSCB on the actions and outcomes in October 2018.

Operation Encompass involves the police reporting to schools before the start of the next school day (in strict confidence) when a child or young person has been involved or exposed to a domestic abuse incident the previous evening. It has ensured that an early response and support can be given to children affected by domestic abuse.

Feedback from Operation Encompass indicates that both children and parents who experience domestic abuse in the home can seek support through contact with school staff because of the

notification process that is in place.

Uniquely to York and North Yorkshire, Operation Encompass now includes an information sharing process whereby if a pregnant woman (or up to 28 days postnatal) is involved in a domestic abuse incident a notification is sent to the woman's community midwife. This informs more effective safeguarding responses for unborn babies and new-borns. New information sharing protocols means that this process will very shortly extend to the Healthy Child Service.

Representatives of Independent Domestic Abuse Services (IDAS) have worked with CYSCB via representation on the Board and on sub-groups. IDAS deliver services to victims of Domestic Abuse and Sexual Violence including services for young people who perpetrate domestic abuse but may also be subject to other adverse childhood experiences themselves. CYSCB has been pleased to see the appointment of an IDAS Service Manager specifically to focus on services for children and young people.

Inter Board Protocol

During 2017-18 CYSCB has continued to work closely with other strategic Boards, the Health and Wellbeing Board (HWBB), the Children's Trust (YorOk) Board, the Safeguarding Adults Board (SAB) and the Safer York Partnership (SYP) under the auspices of the City of York Inter-Board Protocol. Board Chairs and the operational leads for each Board have held regular meetings to discuss and agree on action for cross-cutting issues. A Safeguarding Conference was coordinated along with counterparts from North Yorkshire in October 2017. Work has taken place to cross reference the membership of the Boards and to map the strategic aims to reduce duplication and promote collaboration. CYSCB has contributed to the City of York Mental Health Strategy produced by the HWBB and to the SYP's refresh of the Community Safety Strategy, to specify actions to keep children and young people in York safe.

Each Board has its own priorities, many of which have relevance for children and families. Our colleagues in these strategic boards have contributed the following information to our Annual Report about their work.

Health and Wellbeing Board

The Health and Wellbeing Board (HWBB) focuses on safeguarding children by way of twice-yearly meetings between the chair of the HWBB, the chair of CYCSB and other chairs of key groups, through the commitment to the Inter-Board Protocol and via the quarterly meetings of the operational leads.

The HWBB also receives and discusses the CYCSB's annual report at one of its formal meetings.

The HWBB's Joint Health and Wellbeing Strategy 2017-2022¹⁴ is an all age strategy with four main themes, one of which is 'starting and growing well'. The top priority in this theme is 'support for the first 1001 days, especially for vulnerable communities'. Additional issues that HWBB are working on in this area are:

- Reducing inequalities in outcomes for particular groups of children

¹⁴ https://www.york.gov.uk/downloads/file/12806/joint_health_and_wellbeing_strategy_2017_to_2022

- Ensuring children and young people are free from all forms of neglect and abuse
- Improving services for students
- Improving services for vulnerable mothers
- Ensuring that York becomes a breastfeeding friendly city
- Making sustained progress towards a smoke free generation

Through its recently published Mental Health Strategy 2018-2023¹⁵ the HWBB is acutely aware of how important it is to support good emotional and mental wellbeing for children and young people. The aim, via this strategy, is to build and maintain high emotional resilience and protect children and young people from harm, including self-harm, whilst tackling those factors that damage self-esteem and cause emotional and mental distress, including bullying in all its forms. It also recognises the importance of good mental health support for mothers during pregnancy and after giving birth. Unidentified or poorly managed mental ill health can have lasting effects on maternal self-esteem, partner, family and carer relationships as well as the mental health and social adjustment of children.

Safeguarding Adults Board

• Making Safeguarding Personal (MSP)

A key part of the Care Act 2014 is the establishment of a person-centred approach to safeguarding adults across all agencies. The City of York SAB has been encouraging the development of an MSP approach across all partner agencies in the city, and the matter has been reviewed at SAB Development Days too. There has undoubtedly been progress on the matter.

MSP is challenging work, not least because not all vulnerable people have the capacity to decide what is in their best interests and may need assistance to do so. Also, many safeguarding adults situations are complex, often involving the actions of friends or relatives, and the problems created are seldom easy to resolve. There are particular challenges when a person is assessed as having the mental capacity to make their own decisions, even if those choices are seen by others as unwise and even dangerous to their personal well-being.

The Safer York Partnership (SYP)

The Safer York Partnership has strengthened its links to the City of York Safeguarding Children Board through membership of the Inter-Board network and commitment to the Inter-Board Protocol. The Community Safety Strategy 2017-20 contains six strategic priorities for the Safer York Partnership. The priority of Protecting Vulnerable People from Harm incorporates CYSCB priorities of child sexual abuse and exploitation, missing from home, neglect and domestic abuse and ensures that the Community Safety Partnership captures the contribution to delivery that is made through CYSCB. The refresh of the Community Safety Strategy during 2017-18 has further strengthened these links ensuring that there is focus on children and young people throughout the delivery of all community safety strategic priorities.

¹⁵ https://www.york.gov.uk/downloads/file/15492/mental_health_strategy_2018_-_2023

The YorOk (Children's Trust) Board

The YorOK Board ensures that partners work together so that children and young people in York are “safe, resilient and achieving” and have access to services and support that are the best in the country. Specifically, the YorOk Board monitors progress against the four priorities in the Children & Young People's Plan¹⁶; challenges partners where more needs to be done; ensures that services are working in the best interests of families and children; and confirms that public money is spent well on services for children and young people.

• Early Help

The Board has contributed to the development of an Early Help Strategy¹⁷ and overseen the implementation of the Local Area Teams which deliver early help to the most vulnerable families in the city. The Local Area Development Partnership (LADP) has provided assurance that the safeguarding agenda is embedded within early help arrangements. Additionally, the YorOK Board has overseen the creation of the Healthy Child Service, which works alongside the Local Area Teams and the implementation of the 30 Hours Free Childcare Programme.

• Emotional and Mental Health

The YorOk Board has monitored both the successful pilot and subsequent city-wide expansion of the innovative School Wellbeing Service. Updates on the Local Transformation Plan have been received from the Strategic Partnership for Emotional and Mental Health, which focuses on early help and easier access to services for children and young people, the All Age Mental Health Strategy, the new counselling services, the Single Point of Access and the Mental Health Crisis Team.

• Narrowing Gaps in Outcomes

The YorOk Board has scrutinised the work being undertaken to narrow gaps in the educational outcomes for children and young people in the city, including how the Local Area Teams are working with schools on pupil attendance and how pupil premium funding is making a difference. The YorOk Board also heard from the Director of Public Health about how gaps in health outcomes are being narrowed.

• Vulnerable Groups

The YorOk Board has considered several vulnerable groups. The findings of the Inclusion Review have been shared with Board members and they received a presentation on the work of IDAS and the Domestic Abuse Forum. The Integrated Commissioning Group, a sub-group to the Board, also recently commissioned a deep dive into issues relating to children and young people with autism. The Voice And Involvement Group reports to both the YorOK Board and the CYSCB, and works to ensure that the voices of children and young people are heard across the spectrum of services from early help to child protection, and influences service design.

The YorOK Board is committed to working alongside other strategic boards in the city, including the Safeguarding Boards (Adults and Children). The YorOK Board has worked with the Safeguarding Boards to promote Safeguarding Week and the “It's not Okay” campaign, and YorOk Board members receive a regular update from the CYSCB at YorOK Board meetings.

¹⁶ <http://www.yor-ok.org.uk/workforce2014/Dream%20again%20and%20YorOK%20Board/dream-again---the-children-and-young-peoples-plan.htm>

¹⁷ <http://www.yor-ok.org.uk/workforce2014/Dream%20again%20and%20YorOK%20Board/early-help-strategy.htm>

Chapter 5. Individual Agency Assessments

In this chapter our CYSCB Board partners have given their own reports on what their organisations have done during 2017-18 to safeguard children in York.

NHS Partners

Vale of York Clinical Commissioning Group (CCG)

The CCG has established good safeguarding children assurance processes, both within the CCG and between the CCG and health provider organisations. The Designated Nurse for Safeguarding Children (DNSC) provides comprehensive bi-monthly reports to the CCG Quality and Patient Experience Committee. This report provides a detailed update of any current safeguarding children risks with the associated action plans.

The report also includes updates against the CCG Designated Professionals Strategic Plan, and key highlights for 2017-18:

- The DNSC has led a piece of work between NHS providers and Healthy Child Service (City of York Local Authority) to develop robust pathways and processes for information sharing in relation to safeguarding children
- The team continues to work with partners to ensure the CCG meets its statutory responsibilities with regard to children in care
- There have been further developments in safeguarding children practice across the health economy in North Yorkshire and York, including domestic abuse notifications to midwifery colleagues, improvements in health safeguarding links into Multi-Agency Public Protection Arrangements (MAPPA) processes and the development of practice guidance for managing Fabrication and Induction of Illness¹⁸
- The Designated Professionals Team has continued to monitor progress against Care Quality Commission: Children Looked After and Safeguarding Review action plans.

- **Safeguarding Arrangements in Primary Care:**

The Nurse Consultant and the Named GP for Safeguarding have worked with General Practices across York to audit safeguarding arrangements in primary care. The outcome of these audits has been very positive with all practices returning the audit and with very few practices not achieving full compliance against NHS Englands standards. Any practices where full compliance is not achieved have agreed action plans in place.

A comprehensive safeguarding children training plan for primary care continues to be well received. The Nurse Consultant has identified a clear correlation between safeguarding subjects covered in training and the requests for safeguarding advice to the Designated Professionals Team.

¹⁸ <http://www.saferchildrenyork.org.uk/child-protection-procedures.htm>

- **Supporting the work of the CYSCB:**

- The Chief Nurse, DNSC, Nurse Consultant and Designated Doctor for Safeguarding all continue to play an active role in supporting the work of the CYSCB and its sub-groups
- During the latter part of 2017-18 the Chief Nurse has been involved in detailed discussions with senior colleagues from North Yorkshire Police and the Local Authority to develop the new safeguarding children partnership arrangements which will be required as part of revised statutory guidance in Working Together 2018
- The Designated Nurse continues in the role as Chair of the CYSCB Case Review Group. This group has demonstrated that there are robust arrangements in place for referring cases for consideration and seeking assurance that action plans arising from reviews are complete and embedded in practice
- The Designated Nurse is a member of the CYSCB Priority Delivery and Scrutiny Group (PDSG) and is involved in providing feedback regarding the proposals for the new safeguarding arrangements
- The Nurse Consultant for Safeguarding is a member of the CYSCB audit group Partnership Practice Scrutiny and Review Group (PPSRG) where she is able to contribute significant information in respect of primary care involvement with cases subject to audit.

- **Involving Children and Young People:**

The Designated Professionals continue to work closely with colleagues across the health economy to ensure that children's and young people's views are fully considered throughout the commissioning cycle.

York Teaching Hospital and NHS Foundation Trust (YTHFT)

York Teaching Hospital and NHS Foundation Trust (YTHFT) continues to develop and strengthen safeguarding practice within the organisation and play an active role in the CYSCB's Case Review Group, the PPSRG and the Children in Care Strategic Group.

We have reviewed our safeguarding governance arrangements to reflect the increased level of activity at both operational and strategic level within the Trust. This has resulted in an operational group that now meets bi monthly and a quarterly strategic group to which our multi-agency partners are invited. This arrangement is enhancing scrutiny and transparency both within the Trust and from our external partners.

In order to support prioritising key work-streams, a safeguarding work plan has been developed. This encompasses action plans from inspections, audits and learning from safeguarding reviews. The CQC CLAS (Children Looked After and Safeguarding) inspection, undertaken in December 2016, highlighted key areas for development in the Emergency Department (ED). We recognised that a different approach was required to meet the safeguarding needs of children. Following consultation with ED staff a new Safeguarding Liaison Nurse role has been developed. The role is based in the ED and is initially funded by the Trust until April 2019. During this period, key performance indicators will be used to evidence the effectiveness and impact of the role.

Through analysis we identified omissions in our data collection for Looked After Children's Initial Health Assessments (IHA). Recognising the risk this presented, the Trust has implemented a new system of data collection that better reflects the timeliness and quality of the IHA child's journey. This has resulted in an increasingly robust system that provides both the Trust and our partners with accurate data.

The training packages developed and delivered by the Safeguarding Children Team (SCT) continue to reflect the CYSCB's priorities. The SCT delivered joint training with social care colleagues following a Learning Lessons Review in order to maximise the impact and learning opportunity for multi-agency staff. Safeguarding training compliance continues to present challenges across the Trust.

Recognising the need to explore new approaches the SCT now report on key performance indicator (KPI) compliance and improvement at both the Trust operational and strategic governance groups. This has resulted in focused senior manager support to improve compliance across Trust directorates. The Trust has developed a training programme for new starters to the organisation who require level 3 safeguarding training (Intercollegiate document 2014). This training combines theory but also practical workshops and has an emphasis on the child's world. The programme has been developed and agreed collaboratively with our colleagues in Children's Social Care which ensures training of the highest quality is planned and delivered. Through this approach we aim to enrich learning and embed a multi-agency, partnership approach with our staff.

Whilst recruitment is undertaken to appoint a substantive Named Midwife post the Trust has taken the opportunity to offer an interim midwife role within the SCT. The aims of this role include supporting individual professional development, development of knowledge and skills within the midwifery team and ensuring these are used in the future to strengthen safeguarding practice within midwifery. As a result of this role we are currently revising our holistic assessment with the aim that this will assist midwifery colleagues in their contribution to Graded Care Profiles but also in the assessment of risk and protective factors.

Learning shared by the Safeguarding Board is disseminated in a variety of ways including at the Trust strategic and operational groups where senior managers have a commitment to locally cascade as appropriate. The Trust also optimise the use of quarterly newsletters, inclusion in staff training programmes and the Trust monthly newsletter "Staff Matters" which is widely read and disseminated to all Trust staff. Tees & Esk Wear Valley Foundation Trust

Following the CQC 'Review of Health Services for Children Looked After and Safeguarding' in York (2016), the Trust responded by implementing the recommendations identified. The safeguarding team developed a managers' pack for safeguarding children which has been piloted in York, amended then rolled out across the organisation. This has been developed to enable team managers to have more oversight of any safeguarding children issues within their teams. Teams also have a daily 'huddle' in place which enables managers and senior colleagues to support staff and each other to provide timely support for safeguarding concerns.

The managers' pack has also supported the implementation of the 'PAMIC' tool: 'impact of parental mental health on children.' This tool is used across the organisation and staff are

reminded to use it. This was positively received by the CQC during the review identified above. This is not only used within Adult Mental Health but also within Child and Adolescent Mental Health Services (CAMHS) when there is consideration that there could be parental factors impacting upon the child.

CAMHS now have a Clinical Nurse Specialist trained in the provision of safeguarding supervision which enables timely supervision to be delivered to CAMHS professionals. The Clinical Nurse Specialist is supported by the Safeguarding Team in this role.

In 2017-18 within the CAMHS service there has been the implementation of a CAMHS Crisis Service which is in place from 10 am to 10 pm. This has been very positive in enabling children and young people to be seen at the point of contact in the Emergency Department when they present, rather than being admitted to a paediatric ward and waiting for assessment, unless required medically.

The Trust's safeguarding children team is part of a Safeguarding and Public Protection Team, working closely with the adult team to deliver a 'think family' approach. This has enabled a holistic approach to safeguarding, ensuring appropriate representation at meetings such as MAPPAs. If it is a child who is to be discussed, it would involve a member of the safeguarding children team. This approach is also taken with 'Prevent' referrals and attendance at 'Channel' panels (held to discuss young people who may be at risk of radicalisation.)

The Trust has a dedicated Multi Agency Risk Assessment Conference (MARAC) (domestic abuse) advisor to attend MARACs, again as a holistic approach, being aware of children where there has been domestic violence and, if known to the Trust, making the clinician aware.

There is also a safeguarding link professional network across the organisation. These professionals have an enhanced training for safeguarding and meet regularly. This network enables relevant information regarding safeguarding updates to be shared across the Trust. They are locality based so there is a York based group. This group also enables issues within services to be shared and addressed by the safeguarding team. NHS England

- **Introduction**

NHS England (NHSE) is the policy lead for safeguarding across health and social care and leads and defines improvement in safeguarding practice and outcomes. It is the responsibility of NHSE to ensure that the health commissioning system is working effectively to safeguard children and adults.

- **Sharing learning from safeguarding reviews**

In order to improve local health services, NHSE has responsibility for sharing learning from safeguarding serious incidents. A North region newsletter is now circulated weekly to safeguarding professionals. Learning is also shared with GP practices via quarterly safeguarding newsletters, and annually for pharmacists, optometrists and dental practices.

An annual North region safeguarding conference is hosted by NHSE North for all health safeguarding professionals; this year's event included learning on neglect, and asylum seekers. NHSE held a conference for named GPs to share good practice and learning; topics included domestic violence and safeguarding.

- **Safeguarding Serious Incidents**

All safeguarding serious incidents and domestic homicide reviews are reported onto the national serious incident management system. NHSE works in collaboration with CCG designated professionals to ensure a robust oversight of all recommendations and actions from reviews. Prior to publication the NHSE communication team liaises with the relevant local authority regarding the findings and recommendations.

- **Training & Development**

Designated safeguarding professionals are jointly accountable to CCGs and NHSE and oversee the provision of safeguarding training for primary care services. The main source of training for other primary care independent contractors is e-learning packages.

In 2017-18 NHSE launched the NHS Safeguarding Guide App¹⁹

A number of leadership programmes for designated safeguarding professionals have been commissioned. The CSE training provided by BLAST 'Not Just Our Daughters' has also been provided for front line health professionals.

- **Assurance of safeguarding practice**

An online version of the Safeguarding Assurance Tool for use with CCGs has been piloted locally in 2017-18 in order to develop a national assurance tool. A primary care version is also being piloted by a couple of CCGs in Yorkshire and the Humber.

- **Prevent**

NHSE North has two regional Prevent coordinators who work across the North region to support Prevent implementation. This year has seen an increased focus on Prevent implementation within health and safeguarding.

A national task and finish group has been established to oversee the progress that is being made with implementation, with particular focus on training.

A number of projects have been funded to enhance understanding of Prevent and to support staff, including work with partners in the development of a graphic novel titled 'Hurt by Hate', an interactive training package designed to raise awareness of Prevent issues and safeguarding.

A Prevent training framework has been developed plus e-learning packages specifically for health and guidance for mental health practitioners has been shared.

- **LeDeR (Learning Disabilities Mortality Review)**

The Learning Disabilities Mortality Review (LeDeR) Programme aims to guide improvements in the quality of health and social care services for people with learning disabilities. The programme includes supporting local reviews of deaths of people with learning disabilities and undertaking a number of associated projects.

Some specific examples of change are:

¹⁹ http://www.myguideapps.com/nhs_safeguarding/default/

- learning disability awareness training for staff
- promoting a wide range of health and wellbeing resources
- wider awareness of the benefits of health screening programmes for people with a learning disability, their family and carers
- involvement of criminal justice system e.g. police-force awareness
- events with providers, self-advocates and families.

Local Authority

Children's Social Care

In November 2016 a Single Inspection by Ofsted graded City of York Children's Social Care as Good. (The report was published in February 2017) Activity in 2017-2018 within the service has focused on addressing the areas identified for improvement as well as building and consolidating the many areas of strength.

We have made great strides in improving the timeliness of single assessments and the percentage of those completed within 45 days has increased from 59.6% (2016) to 88.38% (2017).

As seen in Chapter 3 of this report, neglect remains the most prevalent reason for children being made subject to child protection plans. In an attempt to address this we have, alongside the Healthy Child Service, trained over 150 staff in the use of the Graded Care Profile. This is a practical, evidence-based tool which supports practitioners in measuring the quality of care delivered to an individual child by their parent or carer(s).

Our numbers of children in care remains stable and the number subject to child protection plans has only marginally varied, which is in contrast to our regional and national neighbours.

We continue to be amongst the best performing authorities for the duration of care proceedings, with the associated positive impact on the children subject to those proceedings.

This positive performance was evidenced in the Hestia Group research undertaken by York University²⁰ in which they found that in comparison to the other local authorities in the study Family risk factors, including caregiver mental health and substance misuse problems, were more often identified in York than elsewhere.

'Support for specific child and care givers problems was more likely to be offered in York'

This is evidence of the effective multi-agency partnership work which characterises York.

²⁰ <https://www.york.ac.uk/spsw/research/researchproject-thehestiastudy/>

Youth Offending Team (YOT)

During 2017-2018 there has been an increase in first time entrants to the youth justice system, 425 (per 100,000 of 10-17 year old population) compared to 385 in 2016-17. The figures for 2016-2017 were exceptionally low and, therefore, this increase was expected within York, due to this and to the introduction of the Youth Outcome Panels. The panel ensures that York Youth Offending Team are working with more of the city's young people on lower level interventions, whereas previously the YOT would not have been involved. The percentage of reoffending recorded has also increased to 36.70%.

The Home Office published a 'Concordat on Children in Custody' in October 2017. The aim of the concordat was to clarify the legal and statutory duties of the Police and Local Authorities and is intended to prevent the unnecessary detention of children in police stations following charge. York YOT has been working hard to improve this process for several years and this work has continued following the publication of the concordat.

A York and North Yorkshire Police and Criminal Evidence (PACE) Act Youth Working Group meets quarterly and reviews cases of interest as they arise to make sure everything was done to prevent each child spending the night in police custody. York has clear pathways and processes in place to access overnight beds with Howe Hill Hostel, the Peaseholme Centre and local Foster Care placements to ensure that the authority can meet its responsibilities of preventing children staying in police custody overnight. It is extremely positive that, following a lot of joint working, the overnight detention of children in custody has reduced by 90% since 2012.

The YOT has continued to improve assessment and intervention services for young people displaying harmful sexual behaviour (HSB). We are presently in the process of training further staff in the AIM2 assessment process which will increase knowledge and skills and increase the overall offer from the local authority in this area. The YOT lead on HSB has been able to develop the services the YOT can offer in assessment and intervention. This will confirm clear processes on early intervention as well as continuing and developing the statutory court-imposed work following the Good Lives model.

With regard to the nationally rolled-out assessment tool, ASSET Plus, the YOT has continued to quality assure every assessment completed by the team using a national quality assurance tool. These assessments are then audited annually by Practice Managers and key staff, which then inform an assessment improvement plan and provide the opportunity to identify key themes. A further development with ASSET Plus is that the assessment is now transferable to the Secure Estate (young offender institutions, secure children's homes and secure training centres) through a national online portal. This ensures all live cases with sentence plans in place, can be accordingly adapted when there are safeguarding or risk of harm concerns identified. This process ensures we respond to the needs of young people in a more collaborative way, and jointly own the assessment and plan with secure establishments.

Local Area Teams (LAT)/Healthy Child 0-19 Service

Local Area Teams (LATs), launched in January 2017, are the centre piece of York's early help arrangements for children, young people and families from pregnancy through to adulthood. The purpose of a Local Area Team is:

- to prevent the escalation of needs which may require, if not addressed, complex and costly interventions at a later point.
- to reduce inequality of outcomes for our communities across York.

Local Area Teams are not just a set of council services. They are multi-agency and bring together all partners in a local area that exist in the lives of children, young people and families. In August 2017 the Healthy Child Service joined the Local Area Teams arrangements following a restructure.

The first year of the service has been strongly characterised as one of establishing a new way of working. The programme of structural, operational and cultural change to introduce Local Area Teams is significant and complex.

There are a good number of strong and positive stories demonstrating the impact of the new operating model.

- A new Early Help Strategy has been developed and launched in consultation with partners.
- Partners within each locality have come together to review data and identified need in their area. This has formed three Local Area Outcome Plans. These plans set out the key early help priorities for each area and how all the partners will work together in response.
- Every school has a team of professionals to support the school to play a leading role in the early help agenda. This includes a Local Area Support Practitioner, a Wellbeing Worker, a school nurse and a learning and work advisor.
- Establishing a new Healthy Child Service continues to be a highly active area of work. Significant improvements have been made to performance against mandated contacts with families, development of a traded offer to schools and the reintroduction of the universal school nursing element of the service.
- Every GP surgery has a linked health professional to support effective information sharing and to improve links to early help and safeguarding arrangements.
- A new system called Singleview has launched giving practitioners a consolidated view on data held about children, young people and families across multiple systems.
- New problem solving meetings have been established to bring together multi-agency partners around a community or thematic issue. These have addressed issues relating to school readiness, school attendance and anti-social behaviour.
- A new approach has been developed to build capacity in partner organisations in response to need. This has seen the development of a new commissioning and grants programme, links with other local and regional funders, strengthened links with ward members and made creative use of resources.
- New programmes of volunteering have been introduced, greatly expanding the reach and impact into communities.

- Performance in relation to young people who are Not in Education, Employment or Training (NEET) has been maintained, and opportunities to integrate our approach further within LATs could drive future improvements.

For all areas of Local Area Teams, including the Healthy Child Service, this still is very much a time of transition. As further strands of the new arrangements become more established the true potential of the new operating model will be demonstrated.

North Yorkshire Police

North Yorkshire Police is responsible for maintaining law and order, protecting members of the public and their property and the prevention and detection of crime. The Control Strategy sets out the policing priorities to fulfil these responsibilities and includes Safeguarding Vulnerable and Exploited people. This is reflected within the Police and Crime Plan that states one of the priorities for the police and crime plan is to have ‘an in-depth understanding of how we can best protect the most vulnerable people in our society and will invest in services, skills and partner relationships to deliver the best possible outcomes’²¹.

The exploitation of a child or young person can take several different forms and North Yorkshire Police are working in partnership with other agencies to deal with these forms of exploitation. The first York exploitation meeting was held earlier this year and this multi-agency meeting is intended to tackle the perpetrators of exploitation and their victims. This is supported by the local policing teams and partner agencies that provide information so that a multi-agency risk management plan can be formulated.

To enhance the service, we deliver to the public, police officers and police staff work continually with partner agencies to improve how we can collectively improve safeguarding and responding to the needs of children and young people. In the last year a Child Sexual Exploitation Toolkit has been developed and produced for use by Police Officers and Police Staff so that they have ready access to professional advice and guidance. This is a simple, yet effective, toolkit that provides advice to identify the signs and investigate child sexual exploitation. Also, importantly, it gives the details of organisations where further useful information can be found and signposted to victims and parents, guardians or carers. Toolkits for other forms of exploitation are being developed and will be published shortly.

A sign of exploitation is being missing from home or care, and North Yorkshire Police have dedicated Missing from Home Co-ordinators. Their role is to review missing from home reports and ensure that those involving children and young people are shared with the local authority in a timely and efficient manner. Where children or young people are repeatedly reported as missing, or trends are identified, the coordinators will problem solve these with other agencies to prevent further missing episodes.

North Yorkshire Police’s Vulnerability Assessment Team is located at West Offices, York which allows a close working relationship with Children’s Social Care. A Detective Sergeant within the team and a social care manager assess police referrals together which results in identifying the most suitable response to safeguard and protect the child who may be at risk. The ability to share

²¹ <https://www.northyorkshire-pcc.gov.uk/police-crime-plan/our-vision/>

information is very important and, if necessary, a joint visit with Children's Social Care can be completed immediately.

North Yorkshire Probation Services (NPS)

The core priority business of NPS continues to be protecting the public, reducing reoffending, and supporting victims by changing lives. Safeguarding is a common theme across these areas. We achieve our priorities in several ways including through our responsibility for all court work and reports and risk assessments; managing all high-risk-of-serious-harm-offenders; those eligible under Multi Agency Public Protection Arrangements (MAPPA); and delivering statutory victim work. Whilst NPS has continued to work through significant change, our priority commitment to safeguarding children has remained a constant throughout.

This year, 2017-18, has seen the completion of the implementation of the NPS E3 Programme (Efficiency, Effectiveness and Excellence) which introduced a national operating model and a consistent approach to roles and responsibilities, resources, policy and practice. This included the implementation of the revised **NPS Safeguarding & Promoting the Welfare of Children Policy 2017**. The policy sets out service delivery expectations and recognises that safeguarding is everyone's responsibility, that children are best protected when professionals are clear about what is required of them individually and how these professionals work together. NPS has also been engaged at national, divisional, and local level with work, developments and training events in relation to Serious Organised Crime, Child Sexual Exploitation, Prevent and Human Trafficking & Modern Slavery.

Other areas of activity during 2017-18 included:

NPS NE Divisional Sex Offender Team - staff trained in the delivery of a new national Sex Offender Programme (Horizons).

Domestic Abuse – New electronically accessible national guidance sets out process and policy and includes direct links to the national directory of contacts for domestic abuse checks, Social Services, MARAC, as well as guidance on Clare's Law, SARA (Domestic Abuse Assessment Tool used by NPS), and NPS guidance on working with domestic abuse. NPS have continued to be represented at operational and strategic level meetings in support of tackling domestic abuse.

NPS Child Neglect Toolkit – In line with local and national priorities there has been a greater focus across NPS on raising awareness in relation to child neglect and the role and responsibilities of NPS in relation to this, which has included the development of a NPS Child Neglect Toolkit.

New Divisional Performance and Quality Officer roles introduced to support quality assurance and audit work.

Safeguarding Children Referral Practice Improvement Tool developed and implemented. This is to measure and improve the standard and quality of the referrals made to, and information shared with, Children's Social Care, as well as recording practice.

HMIP Quality & Impact Inspection Action Plan – work has continued to take forward learning

from the 2016 Inspection. This has included joint work with Children's Social Care and North Yorkshire Police, to improve 'on the day access' to information to support safeguarding and domestic abuse checks and to inform court based assessments and reports. We have seen significant improvements in this process and the timeliness of information exchange across all courts in York and North Yorkshire.

Safeguarding week – NPS staff contributed to, and were engaged with Safeguarding Week during October 2017. This included jointly hosting with North Yorkshire Police colleagues, a one day workshop for partner agencies, in relation to NPS work with the management and treatment of sex offenders and how this supports our safeguarding priorities.

Training & Development – NPS has continued to invest in the training of our staff and safeguarding training is mandatory for all staff. A new NPS 'Learning and Development Platform' has been launched to support the learning and development of all staff and improve access to relevant training opportunities.

Community Rehabilitation Company

Community Rehabilitation Companies (CRCs) provide Probation Services to those convicted of offences and who are identified as posing a low or medium risk of serious harm to others with the aim of reducing re-offending and protecting the public.

As part of their main responsibility to supervise offenders in the community, Senior Case Managers (Probation Officers) and Case Managers are in contact with offenders identified as presenting a risk, or potential risk, of serious harm to children.

The CRC's approach brings together organisations from the public, private and voluntary sector to manage service users through intensive programmes, combining both rehabilitation and enforcement practice with the aim of working with them to change their lifestyle and behaviours. Appropriate information is shared between CRCs, statutory agencies and other relevant agencies to ensure a coordinated, informed approach is taken to manage the risk posed to others including children.

The CRC are members of the CYSCB and other bodies which ensure CRC accountability for continual improvement to practice development and deployment. Robust processes and procedures ensure effective liaison and communication with Children's Social Care and a voice at safeguarding meetings including Child Protection Case Conferences, for all service users subject to CRC probation intervention.

Support for victims and, indirectly children within the families of convicted perpetrators of domestic abuse, is facilitated through practitioner representation at MARAC. Where service users are subject to our Building Better Relationships Accredited Programme, access to a dedicated Partner Link Worker is offered.

Humberside Lincolnshire and North Yorkshire (HLNY) CRC is committed to ongoing internal quality assessment and uses an audit tool – IQAM (Integrated Quality Assurance Model). Through this audit process, the CRC can identify areas of improvement and respond by delivering guidance and training to ensure that staff continue to prioritise safeguarding within their practice. The areas

identified from audits over the past 12 months have shaped the following priorities for HLNy CRC and, subsequently, York CRC.

Priorities in 2017-2018 within York CRC:

- Guidance has been issued and a process is in place to ensure that all cases are made subject of a 'known persons' safeguarding check
- Safeguarding awareness training is now included in the Corporate Induction package for all new staff, and has also been rolled out to include Unpaid Work Supervisors
- The introduction of an 'Enhanced Management Oversight' contact to take place on all relevant cases (which includes all Child Protection cases and Domestic Abuse cases held by a Case Manager) is due to be in place from September 2018
- Publication of 'The Risk of Serious Harm Assessment and Management Guidance' document which provides a comprehensive guide on all elements of risk assessment and management including safeguarding
- Safeguarding Practice Development Events have taken place across HLNy CRC, covering Neglect, CSE, Trafficked and Missing Children. Further information is also due to be cascaded in respect of concerns linked to County Lines
- Mandatory eLearning for all front-line staff:
 - Basic awareness of Child and Adult Sexual Exploitation
 - Awareness of Domestic Violence and Abuse
 - Awareness of Child Abuse and Neglect – Core

Staff have also been given the opportunity complete some additional eLearning on:

- Awareness of Forced Marriages
- Female Genital Mutilation (FGM) – Recognition and Prevention of FGM
- Staff also have access to the CYSCB website and take part in the CYSCB safeguarding training up to level two, and additional courses as available
- York CRC has regular input in respect of MARAC meetings which are currently held twice a week via telephone conference and all Senior and Case Managers are required to provide written and/or verbal updates for current CRC cases
- A Senior Case Manager has responsibility to lead on the transition of young offenders who may require to be supervised by the CRC when they reach the age of 18. This ensures that any safeguarding concerns and actions are shared between the YOT and York CRC team.

A CRC Interchange Manager is a Board member of the Safeguarding Children's Board and on the newly formed Domestic Abuse Forum led by the PCC Children and Family Court Advisory and Support Service (CAFCASS)

Cafcass

Cafcass is a non-departmental public body sponsored by the Ministry of Justice. Cafcass represents children in family court cases, ensuring that children's voices are heard and decisions are taken in their best interests.

The demand on the family justice system and on Cafcass services remained very high throughout the year, with rises in local caseloads varying across the country. Overall Cafcass has seen a rise in private law applications (involving arrangements for children following parental separation) and a small decrease in public law applications (involving the local authority). This is not reflected locally with City of York having an increase of 27.2%.

Cafcass is actively contributing to the Care Crisis Review, a sector-wide initiative that aims to stem the increase in care cases and promote safe and beneficial outcomes for children. We are also undertaking innovative projects that seek to improve practice, promote good outcomes for children and make better use of limited resources. An example is the three assessment pathways that we have been developing – domestic abuse; high-conflict; and parental alienation. The Child Impact Analysis Pilot is taking place in Essex, North Yorkshire and Wales. The aim is to understand the impact of a life event or sequence of events on a child or young person focusing on their lived experience and how the care they have received has impacted on their safety and emotional wellbeing. The approach is underpinned by a restorative practice. It should avoid the pitfall of reports containing substantial content relating to the history of the parent's disputes, differing views and positions whilst ensuring risk is analysed proportionately. All S7 orders out of York, Scarborough and Harrogate Courts are completed within the model. Initial feedback from FCA, Judiciary and parents is extremely positive and the formal evaluation process is underway.

Cafcass' strategic priorities in 2017-18 were to:

- continue to improve our performance and the quality of our work
- contribute to family justice reform and innovation
- use our influence to promote knowledge and best practice
- bring the uniqueness of each child (including diversity considerations) to the court's attention
- be efficient and effective in light of high demand and financial constraints.

In February and March 2018 Ofsted undertook its second national inspection of Cafcass, making an overall judgement of Outstanding. Ofsted found that practice was effective and authoritative, helping courts to make child-centred and safe decisions, adding value and leading to better outcomes for children. The overall judgement was influenced by many factors including:

- the exceptional corporate and operational leadership
- sensitive and knowledgeable direct work undertaken with children in relation to a wide range of diversity issues
- the culture of continuous learning and improvement
- a strong aspiration to 'get it right' for vulnerable children.

The inspection identified some areas for Cafcass to improve, relating mostly to the quality of recording and to explaining to courts, consistently, when issues of diversity are not relevant to the application. We will be working on these in the year ahead and will continue to try to improve our services, and to contribute to family justice reform.

NSPCC

NSPCC services in York are closely aligned with two of CYSCB key strategic priorities namely Child Sexual Abuse and Early Help:

- Letting the Future In: a therapeutic service for children who have been sexually abused - to help them overcome the impact of the sexual abuse they have experienced and to offer advice and support to safe carers and parents. The service has expanded to encompass work with children with a mild-moderate learning disability who have been sexually abused; however, to date, no referrals were received for the learning disability service although key stakeholders have been informed
- Women as Protectors: a groupwork service for women who are, have been or planning to be in a relationship with a man who poses a risk of sexual harm to a child. It provides education, emotional support and guidance to female carers – aimed at enhancing their ability to understand child sexual abuse and to protect their children from sexual harm. Protective behaviour work is offered to children in the family as well as joint work with the children and the female carer. Reports and recommendations can be given to the referring agency outlining the risks, strengths and protective factors identified during the programme
- Minding the Baby (MTB): a home visiting parenting programme that is delivered by a multi-disciplinary team of social workers, therapists and nurse practitioners. MTB aims to promote positive attachments and to ensure the mental health and well-being of mothers and their babies. The current programme recruited mothers via a randomised control trial; research findings will be published in 2019
- NSPCC Schools Service – delivered Speak Out and Stay Safe workshops to 4,016 children in York working with 17 schools. The workshops aim to educate children in an age appropriate way about all forms of abuse and bullying and, crucially, how to seek help if they are worried or need help. Ten O2 Online safety workshops were delivered to 142 parents.

A quarterly programme of self-assessment is completed by reading five file reviews to consider risk, safeguarding, child centred practice, equality/diversity and supervision/management. The

performance of the team has been 'Good' throughout the year. Learning from these reviews informs an action plan that is reviewed regularly and updated.

NSPCC priorities in 2018-19 are to deliver sexual abuse services and seek referrals for the Learning Disabilities service; to complete MTB; and to implement two new services:

- Pregnancy in Mind (PiM) - designed to support parents who are at risk of, or experiencing, mild to moderate anxiety and depression in the perinatal period and to support them in their relationship with their babies
- Reflective Fostering will be co-delivered with York Children's Social Care and is a group work programme for foster carers of children aged 4-14. The aim of the intervention is to support foster carers to increase their reflective capacities and build on their competence and confidence to understand and meet the emotional needs of their foster children.

NSPCC is committed to the work of the CYSCB with Service Manager representation on the Board, the PSDG and three sub-groups. NSPCC staff have had regular CYSCB briefings on lessons from themed audits and learning lesson reviews and attended training provided by CYSCB. NSPCC has worked in partnership with CYSCB colleagues to bring national NSPCC services, resources, research and campaigns to the CYSCB with the aim of bringing 'added value' from a national children's organisation.

Chapter 6: Formal audits of our safeguarding arrangements

Safeguarding audits

CYSCB undertakes audits under Section 11 of the Children Act 1989 of what arrangements our partners are making to safeguard children and young people. In 2017 it was agreed that this audit would take place every two years and that the exact format for the audit would be agreed with our colleagues in North Yorkshire. The next S11 audit will, therefore, take place in 2019 and will be designed following the guidance in the new Working Together to Safeguard Children 2018.

In the meantime, CYSCB receives presentations of Agency Assurance Reports from each key partner on the Board which cover the agency's activities regarding:

- Dissemination of CYSCB messages and guidance within the agency
- Safeguarding children training
- Outcomes and learning points from single agency or other forms of audit or inspection
- Voice of the child
- Safeguarding Disabled Children
- Key implications
- Recommendations for action by the Board.

Whilst Board members have the opportunity to ask questions and to challenge each other, there have been no concerns about partners' safeguarding activity identified. Partners' self-assessments are described in detail in Chapter 5 of this report.

Multi-agency Case File Audits

The Partnership Practice Scrutiny and Review Group (PPSRG), which carries out multi-agency audits, have been busy during 2017-18 undertaking a range of themed audits.

This group is made up of professionals from a variety of partner agencies. Each representative audits their own agency's case files in relation to particular cases. Audit activity is in line with the strategic direction of the Board, based around CYSCB priorities and issues that have been highlighted by the Board and by other sub-groups. The CYSCB datasets are reviewed to link audits to issues and exceptions noted from multi-agency data. Issues highlighted nationally are also considered. Group members have the opportunity to question and challenge and to agree on actions to take forward from the audit theme.

The group makes best use of agencies' time by avoiding duplication of audit activity already in place in individual agencies and by using that information to complement the work of the group.

Themes:

During 2017-18 PPSRG has considered the following themes:

- The effectiveness of Child Protection Core Groups in terms of planning and outcomes
- The opportunities for prevention of child sexual abuse uncovering any emerging themes from cases which could be used as a basis for learning
- Operation Encompass (Domestic Abuse programme)
- Neglect Factors in Child Protection Plans.

Findings:

Among many others findings have included:

- Where appropriate, agencies appear to be well engaged in the Core Group process
- Actions and timescales could be tighter and more specific in Core Groups
- In the child sexual abuse cases audited, agencies had acted appropriately at each stage of the investigation
- The training and awareness for adult mental health service workers on the impact of adult mental health on children could support the future protection of children
- The CYSCB/NSPCC "It's Not Ok" CSA and CSE campaign which took place in 2016-17 had been a fundamental catalyst for the eventual actions taken in safeguarding particular children with other children being able to spot the signs and seek help for them
- The factors underlying (although not necessarily causing) children to become subject to Child Protection Plans under the category of 'Neglect' echo those found across local authorities nationally: domestic abuse and parental mental health.

All findings from audits are fed back to the CYSCB via a report to the Priority Delivery and Scrutiny Group (PDSG). Partners are requested to provide assurance that they have acted on these findings and outcomes from audit actions are reviewed at PPSRG.

Outcomes from actions identified through audit

Outcomes from actions identified through audit have included:

- There is consistently good performance in Child Protection Core Group in terms of records of Core Group taking place in all relevant agencies' records
- NYP provide reassurance that checks will be made to ensure that information is on police systems for children flagged on child protection plans

- Training and awareness for adult safeguarding and mental health services workers on the effects of parental mental health on children have been highlighted and disseminated through our colleagues in the Safeguarding Adults Board. Assurance has been given on the use of specific assessment tools on this for adult mental health workers
- Audits show that the “It’s not Ok” campaign from 2016-17 is continuing to have a positive effect in our schools and children are taking notice of the advice which will help them to spot the signs of abuse earlier
- The York Hospital Safeguarding Team now receives information on every child who attends the Emergency Department for whom there is a safeguarding concern
- Greater awareness for all practitioners including Designated Safeguarding Leads in schools of the existence of the Graded Care Profile assessment tool for neglect and how to refer for an assessment.

Reviewing Serious Cases

The Case Review Group has met throughout 2017-18 to monitor the actions from the Learning Lessons Review (LLR) carried out in 2016-17; to consider learning from Serious Case Reviews (SCR) from other local authorities and its application in York; to consider possible York cases for review. CYSCB has been a stakeholder in a Significant Incident Investigation currently being undertaken by NHSE regarding an incident which took place in York in early 2017. The findings and recommendations from this report will be available later in 2018.

One case was considered for an SCR but the Case Review Group’s recommendation to the Independent Chair was for an LLR. This recommendation was endorsed by the National Panel of Experts for Serious Case Reviews. The LLR will be completed later in 2018 and the resulting action plan will be based on the recommendations from this review.

During 2017-18 there have been the following outcomes in York from actions following on from previous LLRs and from SCRs from other local authority areas:

- Multi-agency seminars for practitioners focused on the findings from the 2016 LLR
- Findings from the LLR embedded in multi-agency ‘Neglect’ training
- The use of the Graded Care Profile (assessment of neglect) extended to include early help practitioners in the Local Area Teams
- Assurance and evidence received on the training of Housing Services staff to ensure that this key group of staff can recognise and respond to safeguarding children issues
- The ‘Was Not Brought’ policy (‘Was Not Brought’ recorded for children who have not attended medical appointments rather than as ‘Did Not Attend’ as children do not take themselves to appointments) rolled out from York Hospital staff to include the Healthy Child Service and GP records too

- Regular, formalised, face to face safeguarding children information sharing meetings between Healthy Child Service (HCS) and Primary Care taking place
- In relation to an SCR from another Local Authority, an update from the Community Safety Partnership on the City of York Prevent Strategy and the functioning of the Channel Panels
- The introduction of specific training on the vulnerability of disabled children to abuse
- A case study was presented to Board members by practitioners as a reminder about what safeguarding means for frontline practitioners and for children and families.

During 2018 the Case Review Group will be reviewing its terms of reference to comply with the new regulations which result from the Children & Social Work Act 2017 and Working Together 2018. By mid-2018, serious cases will be considered against the new criteria for National or Local Child Safeguarding Practice Reviews.

Voluntary Sector Safeguarding Audit

Between March and April 2018, CYSCB carried out an online survey along with our colleagues in North Yorkshire of the voluntary sector's safeguarding arrangements. The survey was designed to support the sector in checking their own arrangements and to provide information and advice at the same time. In all 25 organisations took part in the survey. A summary report was provided for all participants.

The key messages that emerged were:

- Making sure that the organisation's named or designated safeguarding person had this mentioned in their role or job description
- Ensuring that the voice of children and young people and adults at risk is heard throughout the organisation
- Having key contact information e.g. designated person and where to report concerns on display (or easily accessible) to all workers, volunteers, trustees, management committee members and directors

There were many examples of excellent practice:

- Named photos of safeguarding officers displayed in the building entrance and on visitor badges
- Handbooks for service users with important information including names and contact details of safeguarding lead
- Recruitment following safer recruitment guidance



- Feedback forms at activities for children and young people to complete
- A young persons' forum for views to be shared
- Regular surveys for parents and carers
- Voice of children and young people as a core principle in the organisation's ethos with staff trained in developing positive relationships with young people, watching out for problems and reporting worries
- Staff knowing that that they can talk to their line manager or named safeguarding lead if they have any concerns or questions
- Regular team meetings when staff can talk about concerns.

A marked increase was noted in access to resources on the CYSCB website while the survey was live.

Child Death Overview Panel (CDOP)

All deaths of children up to the age of 18 years are reviewed by a Child Death Overview Panel (CDOP). The panel is made up of people from a range of local organisations with differing areas of professional expertise. This process takes place in every local authority. The statutory guidance is in Working Together to Safeguard Children 2015 and will be revised in Working Together 2018. The City of York reviews deaths jointly with North Yorkshire. (The data for York can be found in Chapter 3 of this report.)

The death of a child or young person is always a tragedy, but CDOP aims to identify any changes or actions that can be taken to help prevent similar deaths in the future. Learning is shared locally, regionally and nationally.

CDOP priorities for 2018/19 mean that the CDOP will:

- develop its relationship with the Major Incident Response Team to raise awareness of the CDOP process and improve information sharing
- develop bereavement leaflets to help inform families of services and the CDOP process
- develop new working arrangements to comply with changes to CDOP processes being introduced as part of the new Working Together to Safeguard Children statutory guidance, being introduced in the first quarter of 2018-2019
- work with other CDOP Co-ordinators in the local area to collate data at a regional level to improve the identification of any patterns, trends and themes
- review and update the Child Death Rapid Response Training following the release of the new Working Together to Safeguard Children and provide multi-agency training.

- The CDOP Annual Reports along with the priorities for 2018-19 can be found on the CYSCB website²².

Dealing with allegations against professionals – report from the Local Authority Designated Officer (LADO)

Allegations and concerns made about professionals working with children, young or vulnerable people within the City of York are reported to the Local Authority Designated Officer or LADO²³. This means concerns that a professional:

- behaved in a way that has harmed a child, or may have harmed a child
- possibly committed a criminal offence against or related to a child, or
- behaved towards a child or children in a way that indicates he or she may pose a risk of harm to children.

The City of York LADO has provided the following information about work undertaken during 2017/18.

Referrals to the LADO service

There were 69 referrals to the service between the beginning of April 2017 and the end March 2018. A 'formal referral' means that the concern reached the threshold for the LADO to take further action. The number of referrals to the LADO has increased since 2015-16 and 2016-17 (50 and 58 respectively).

Category of concern

The largest single category of concern was sexual abuse [37%] with physical abuse at [29%]. This is broadly in line with the figures from 2016-17 when sexual and physical abuse accounted for 32% and 31% of the referrals. Neglect accounted for 7% of the referrals and emotional abuse for 13%. The other 14% were uncategorised.

Contacts by profession

- The clear majority of referrals to the LADO were made by North Yorkshire Police who accounted for 31%. This is a significant increase on the previous year when only 10% of referrals were made by police
- City of York Council Children's Social Care made 16% of the referrals
- Education professionals referred 11% of the total and 7% were from Early Years professionals
- Foster Carers, Voluntary Sector Workers and Residential Care Workers each made 3% of referrals
- Health, Transport and Sports organisations made 1 % of referrals.

²² <http://www.saferchildrencyork.org.uk/CDOP-annual-reports.htm>

²³ <http://www.saferchildrencyork.org.uk/allegations-against-childcare-professionals-and-volunteers.htm>

Future developments:

During 2018-19 the City of York LADO service will develop its systems to more accurately be able to report on more detail from Allegation Management Meetings (AMM) and the outcomes of these. There will also be more information about enquiries and consultations which do not reach the threshold for further action but which do form a significant part of the LADO's workload. These planned system changes will enhance the information to the CYSCB Annual Report in 2018-19.

Chapter 7: Learning and Development

During 2017-18 the multi-agency training and learning model adopted in the previous year has been embedded, with a full training offer being delivered to a wide range of practitioners.

At the beginning of the year, the procurement process for securing training providers was completed. This approach has meant the Board has commissioned high quality specialist trainers to deliver training to the Board's specifications. Local information, procedures and perspectives are embedded within the course content, because of effective working relationships with the trainers. The Workforce Development Advisor has worked closely with PDSG and the sub-groups to keep trainers updated on key changes and developments in York.

Delivery of Multi-Agency Training and Learning courses

Online training

In September 2017, CYSCB re-launched its Online Basic Safeguarding Awareness course updating the content to be York specific. This opportunity provided the Board with detailed data on volumes of users and their sectors. This course is used widely throughout the city with just over 3000 York users passing the course during September 2017 to March 2018. Due to the demand for this course, the Board will be exploring, during 2018-19, how the learning can be made more effective for users.

A range of online training from other providers is signposted from the Board's website to provide further free resources to practitioners.

Face to Face training

During 2017-18 a full training offer based around the Board's priorities was delivered, including some new courses commissioned to meet identified training needs:

CYSCB Multi-Agency Courses delivered in 2017/18

Safeguarding Children - Working Together A

Safeguarding Disabled Children

Shared Responsibilities and Procedures to Safeguard Children - Working Together B

Understanding Child Sexual Abuse and Exploitation

An Introduction to MARAC and MAPPA

Understanding Domestic Abuse and Children

Introduction to Child Protection Conferences and Core Groups

Neglect: Child A – A Learning Lessons Review

Voice of Fathers and Partners in Assessment

Awareness of Neglect in Children and Young People

In total, there were 745 attendances at 36 courses in the year. In 2017-18 there were 208 cancellations and 60 “no shows”. However, generally training is well attended with on average 77% take up of available places which is a small increase on last year’s figures. The Board will continue to monitor this information carefully to ensure that training is being attended and valued. Three courses were cancelled during the year, two due to trainer illness, which were rearranged and the other at the request of the trainer due to necessary updates to course material.

In addition to the Board’s commissioned courses, through the membership of Yorkshire and Humber Multi-Agency Safeguarding Trainers Network (YHMAST), CYSCB partners were able to take up places at the YHMAST regional conference on neglect and a sub-regional master class on neglect. The Workforce Development Advisor continues to be actively involved with YHMAST to share resources, expertise and collaborate around training opportunities.

In 2017-18 the Board also jointly commissioned, with the City of York Safeguarding Adults Board and the City of York Council, three half day sessions on Understanding Modern Slavery and Human Trafficking. These were well attended sessions with input from North Yorkshire Police and helped to raise awareness amongst the workforce about these issues.

Training and learning developments

Alongside the core training offer several other key developments have taken place this year, all of which aim to improve the accessibility and quality of the training courses on offer.

It was recognised in 2016-17 that it would be helpful for some partners to understand how the Board’s training related to their own staff training levels, which in turn would encourage attendance at CYSCB training. A flow chart of the Board’s courses with wording about how courses related to health, police and education roles was developed and agreed and is now available on the Board’s website to help staff identify the right training level for their role²⁴.

Work towards strengthening the Board’s existing quality management approach to training and learning started this year, with the development of a programme of observation of training courses by subject matter expert volunteers from CYSCB partner organisations. A set of procedures and a checklist have been developed and the observation programme will be implemented during 2018-19 as part of continuous work to ensure training is of a high quality.

During 2017-18 City of York Council Workforce Development Unit implemented a new learning management system (MyLO) which is used by anyone wishing to book onto CYSCB face to face courses. The MyLO system improves the experience for users booking onto courses, accessing

²⁴ <http://www.saferchildrencyork.org.uk/learning-and-development.htm>

course information and viewing their training history records. At the same time, the Board's web pages for learning and development have been overhauled to make accessing information about courses and learning opportunities easier to understand.

Evaluation of training

At the end of each course, participants are asked to complete an evaluation form. The results are collated and reviewed on a regular basis to ensure continuous improvement of the training delivered.

The average evaluation scores show that attendees gave scores of 'good' to 'excellent' on the following measures:

- How well courses met the learning objectives
- The quality of learning resources
- The presentation style and subject knowledge of presenters.

Attendees are asked about how likely they are to change the way they do things as a result of training. Average scores indicate that attendees are 'likely' to 'very likely' to change things as a result of the training commissioned by the Board. This information helps to confirm that the Board commissions quality training provision that helps delegates make changes in their working practice in supporting the safeguarding of children and young people.

Average scores indicate that attendees are "likely" to "very likely" to change the way they do things as a result of the training commissioned by the Board.

Impact of training, learning and development

After 3-6 months have you changed anything in your working practices as a result of what you have learnt?

Yes
65%

No
35%

Training, learning and development for professionals and practitioners is aimed at improving their skills and ultimately improving outcomes for children and young people. The impact of training on working practices is a key measure of the effectiveness of training and an important aspect to measure as part of the Board's responsibilities under Working Together.

During 2017-18, a short survey has been used to capture examples from course attendees about the impact of training on their working practices 3-6 months after training has taken place. Response rates to the quarterly surveys have been limited, with an average of approximately 18% of delegates responding. However, the information from the Impact Surveys is useful in informing future learning and training and for identifying any themes or trends over time. Practitioners are asked about whether they have changed anything in their working practice as a result of the training and to provide examples. On average 65% of survey respondents stated that they had changed something.

The following chart shows the analysis of the responses where something had changed as a result of training and demonstrates the wide range of ways in which training can have impact.



Where training had not impacted on working practice this centred on three main themes:

- The practitioner had attended training as a refresher
- Working practices were not in need of updating as a result of attending the training
- Opportunities had not yet arisen to apply the training.

Practitioners were also asked about whether they could provide examples of where training had directly and positively impacted on children and young people. Many offered similar responses as outlined above around how procedures had been improved or there was an increased awareness of safeguarding issues. Some responses did describe examples of where training had led to actions which impacted directly on children or young people, for example:

- More positive outcomes were secured for children, by working closely with another organisation and sharing information
- A referral to Children's Social Care was more likely to reach the intervention threshold, which the practitioner felt was due to training which improved their ability to articulate the information in the referral form

- Support was identified and offered to a child and better referrals made to services for support
- A Child Protection Plan was put in place.

Learning Needs Analysis for 2018-19

During 2017-18, a Learning Needs Analysis (LNA) for 2018-19 was carried out. The process involved gathering information from the Board's sub-groups, meeting with key partners; looking at Section 11 audit returns, partner assurance reports, recent research reports; and discussions at PDSG and at Board meetings. In addition, this year, a practitioner survey was sent out during Safeguarding Week to find practitioners' views on training needs around the Board's priorities. This information was assimilated into a costed training plan. It was agreed to focus the limited budget on basic and intermediate level courses, many of which had run in the previous year. The decision was made to no longer provide specific CYSCB training on MAPPA, MARAC and Modern Slavery as these were not solely within the Board's remit, although information and e-learning on these topics are still promoted via the Board's website. There will be some further training which will be commissioned in response to identified learning needs on Harmful Sexual Behaviour.

The Board would like to thank partners who contribute to the provision of its successful training programme through staff, venues and resources as well as the commissioned trainers who deliver face to face courses.

Learning and Development in schools

The School Safeguarding Advisor has delivered 25 training inputs to schools during 2017-18, ranging from full day sessions to twilight sessions in individual schools. Full day sessions include safer recruitment training and half day sessions include the bi-annual updates for Designated Safeguarding Leads. Bespoke training sessions have been delivered in twelve primary and two secondary schools.

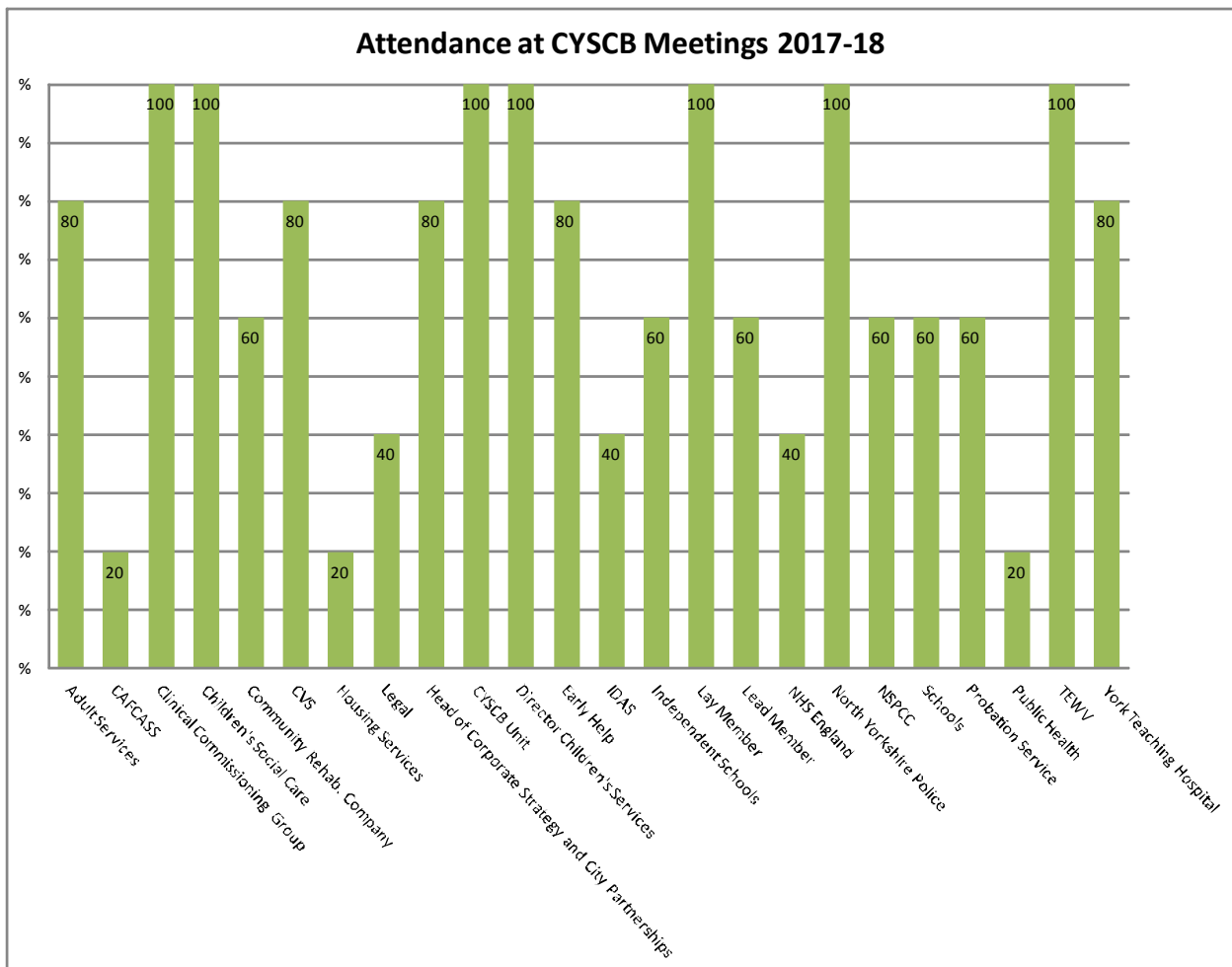
The School Safeguarding Advisor has also provided training for the drivers and staff of the taxi and bus companies holding contracts for school transport, as well as briefings with multi-agency partners based on a 2016-17 Learning Lessons Review. The School Safeguarding Advisor continues to work closely with schools in the city to support them with their safeguarding arrangements and has undertaken 17 half-day Safeguarding Reviews during 2017-18. Six of these schools have subsequently been inspected with positive judgements and commentary on safeguarding. Ofsted has noted the quality and breadth of training provided for school staff by the School Safeguarding Advisor.

Chapter 8: How are we doing as a Board?

Attendance

The attendance at Board meetings remains consistently high along with the commitment of all Board members. Board meetings are characterised by large numbers of attendees. Many members are also participants in sub-groups and/or contribute via virtual means to Board and sub-group discussions.

Attendance at CYSCB meetings 2017-18



Those partner organisations that have been unable to attend every meeting have been in receipt of all Board papers and are invited to make comments and give feedback electronically.

Business Plan

The CYSCB Business Plan is due for a full review later in 2018 and this will be in the context of the new safeguarding partnership arrangements. The Business Plan covers the Board's agreed priorities with 'voice of the child' and safeguarding disabled children running throughout. The actions and outcomes are updated each quarter using the Highlight Reports from the sub-groups

which go to every meeting of the Priority Delivery Scrutiny and Review Group (PDSG) and to the Board. Other information and activities also inform the Business Plan. CYSCB had performed well against the priorities set. Details of that performance are contained within this Annual Report.

Communications

CYSCB has expanded its use of social media significantly during 2017-18 to reach professionals, the public and children and young people with safeguarding information, news, guidance and events – both local and national. The CYSCB website has been overhauled to make it more accessible and to ensure that links are provided which support practitioners in their work with children and families. As described in Chapter 2, young people themselves have helped us redesign some of it. CYSCB's Twitter²⁵ is used on a daily basis to ensure that followers are kept up to date with emerging issues.

The CYSCB Twitter account continues to thrive with new followers every week. Popular tweets have included advice on the language used by professionals relating to vulnerable children, information on County Lines, the Graded Care Profile and private fostering.

The CYSCB website²⁶ has gradually been updated over the year with new, dedicated, pages on Harmful Sexual Behaviour; Children Missing from Home, Care and Education; Child Sexual Abuse and Exploitation; as well as Domestic Abuse; and a wide range of new Bite Size Guides providing up-to-date guidance, links and latest research on child safeguarding topics.

Membership, Finances, Structure, etc.

Details of membership, finances and the structure of the Board can all be found at Appendices C, D and E

²⁵ <https://twitter.com/YorkLSCB>

²⁶ <http://www.saferchildrenyork.org.uk/>

Chapter 9: What we have learnt: the priorities and challenges for next year

The new City of York Safeguarding Children Partnership (CYSCP)

The Children & Social Work Act 2017 effectively abolished Local Safeguarding Children Boards (LSCBs) following a government review of LSCBs by Sir Alan Wood, however, the LSCBs will be replaced with new multi-agency safeguarding children arrangements. The revised statutory guidance, Working Together 2018, resulted from the changes to legislation. This sets the parameters for the new safeguarding arrangements with three key partners taking the lead: the Local Authority; the Police; and the Clinical Commissioning Group.

CYSCB is well ahead with planning for the transition and the proposals for the new arrangements, which was the joint work of the three key safeguarding partners, has been put to Board members. The Department for Education has stated that the arrangements must be published by May 2019 with implementation by September 2019 but York expects to move to the new arrangements much sooner than this as an Early Adopter. The final arrangements will be signed off by Chief Officers and at the Board by October 2018 and the new City of York Safeguarding Children Partnership (CYSCP) will be implemented by the end of the year.

The new model makes some changes to the overall structure of the Board but in principle recognises the strength of the current functioning of the Board which was endorsed by Ofsted, via inspection, as 'Outstanding'.

With funding from the Early Adopters programme, the new City of York Safeguarding Children Partnership will be working with schools to enhance an already strong partnership and to engage schools and colleges fully in all arrangements in the safeguarding children agenda.

Maximising capacity and resources

The transition to the new safeguarding partnership model is an opportunity to 'sharpen' the functioning of the Board and its sub-groups, and to undertake some rationalisation of the terms of reference and membership throughout. The Board membership will be changed to comprise of 'face-to-face' members who meet quarterly and a 'virtual membership' of members who receive all papers and are able to give views and feedback on these. These 'virtual' partners may also be required to attend meetings on occasions when Agency Assurance Reports are due or when their input would assist in relation to particular items.

The Inter-Board Protocol is due for review in 2018. This has worked well to enhance collaboration and avoid duplication. It is intended that this practice of the strategic boards in York working together, will continue as the CYSCB moves to become the new partnership.

Managing partnership and engagement

The strength of the CYSCB partnership has been acknowledged and endorsed through inspection. While the new model of the safeguarding partnership has been led by the three key partners described in Working Together 2018 - namely police, the local authority and Clinical Commissioning Group – the proposals for the shape of the partnership will be discussed fully by all partners at CYSCB meetings during 2018. The shape of the partnership going forward will be inclusive and comprehensive with input from, and consultation with, all relevant agencies and organisations.

As we enter 2018-19, CYSCB has learnt that it has been successful in a bid to become ‘early adopters’ of the new safeguarding partnership model. As one of the 17 areas in the country which were awarded the funding, the safeguarding partnership in York will focus on enhancing an already strong relationship with schools and colleges producing clear learning which can be shared across other areas.

Ensuring a focus on vulnerable groups

Key priorities for the partnership going forward will include:

- Neglect
- Child Sexual Abuse and Exploitation
- Children Missing from Home, Care and Education
- Children Affected by Domestic Abuse

We will work closely with our colleagues in the YorOk (Children’s Trust) Board to maintain a focus on early help.

The last year has highlighted some of the issues regarding the impact of parental mental health on children and young people. This is something which CYSCB will be following up with our colleagues in adults’ services and via the Inter-Board Protocol.

The vulnerability of disabled children to abuse has been well recognised and in addition to specific training on this, CYSCB has ensured that awareness of the vulnerabilities of this group of children is explicit throughout all multi-agency safeguarding training. Working with colleagues in special needs services, CYSCB has put together a ‘Safeguarding Disabled Children’ story board to collate information on how this is being addressed and to support partners in enhancing these services.

CYSCB will continue to work with the Safer York Partnership and the York & North Yorkshire Joint Commissioning Group to ensure that the needs of, and services for, children impacted by domestic abuse form part of every strategy and action plan. This includes young people aged 16 and 17 who are considered to be perpetrators of domestic abuse.

Nationally there is increasing awareness of modern slavery, trafficking and 'County Lines' issues (gangs criminally exploiting children and vulnerable people to move drugs and money). CYSCB is a member of the newly formed York and North Yorkshire Modern Slavery Network. Partners across the city and county are working together to raise awareness of these issues and to highlight that this happens in York and North Yorkshire.

Embedding learning and improvement

Work towards strengthening the Board's existing quality management approach to training and learning started during 2017-18, with the development of a programme of observation of training courses by subject matter expert volunteers from CYSCB partners. A set of procedures and checklist have been developed and the observation programme will be implemented during 2018-19 as part of continuous work to ensure training is of a high quality.

During 2018-19 we will review our basic online training. This is extremely well used but we are keen to understand how it is being used, by whom, and how we can make it even more helpful and accessible to those who need it.

While all actions are complete on the Learning Lessons Review which took place in 2016, the Case Review Group will be requesting updates and evidence from all of the involved agencies in September 2018 to ensure that the actions are now embedded in practice.

A Learning Lessons Review to be carried out in 2018 will inform learning, development and the CYSCB training offer in 2018-19 and beyond.

Chapter 10: Key messages for readers

For children and young people

- We will constantly look for new ways to keep your views (your 'voice') at the centre of what we do
- Your safety and happiness are our focus.

For the community

- We believe that you are best placed to know what is happening in your community
- If you have a concern about a child or a young person, contact the Children's Front Door (contact details below) with as many details as you can
- If your concern is about a child or young person at immediate risk of harm, contact the police.

For City of York Safeguarding Children Board partners and organisations

- The 'voice' of children and young people should inform your service development and improvements
- Keep looking for new ways of listening to children and young people, including pre- or non-verbal children, and consider other ways of communicating
- Make sure you keep up-to-date with the changes in guidance and arrangements for child safeguarding set out in the Children & Social Work Act 2017 and Working Together 2018
- Continue to provide assurance to the Board of your organisation's commitment and action to safeguarding children and young people
- The Board wants to know the views of front-line practitioners. Please ensure the Board is made aware of the views of those that you represent
- Multi-agency training is a vital part of the Board's remit and is consistently well-attended by partners. Please continue to support and ensure your staff take an active part in training and feedback their views
- The work of the Board in safeguarding the children and young people of York is the responsibility of all partners and should be shared among them.

For schools

- There is a comprehensive range of training commissioned by the Board please make sure to take advantage of this

- Act on the new guidance for schools on safeguarding children and young people, in Keeping Children Safe in Education 2018²⁷, including safer recruitment processes, and make sure you are implementing them
- Please ensure you keep in touch with your representatives who represent you at Board and Partnership meetings

For practitioners

- Keep in mind and check out the range of support and information that your LSCB provides: newsletters, website including news, guidance, policy, procedures, regular Twitter feed, training online and face-to-face
- Remember that your views are important to the Board. Find out who is your organisation's representative on the Board or give feedback via 'Contact Us' on the CYSCB website
- The voices of children and young people should be paramount in your assessments. Be aware that some of the most vulnerable children – very young, disabled etc. – can be at higher risk of abuse than others but may find it more difficult to communicate
- Understand that while some issues such as CSE, Modern Slavery, Human Trafficking and FGM can seem more prevalent in other areas, they do happen in York
- It is clear that the 'usual suspects' of domestic abuse, neglect, inter-familial sexual abuse and emotional abuse are still happening and we need to continue to intervene to protect children
- Be sure to take advantage of the multi-agency safeguarding training which is offered by CYSCB here: <http://www.saferchildrenyork.org.uk/learning-and-development.htm>

For everyone

Remember that:

'SAFEGUARDING IS EVERYBODY'S BUSINESS'

If you have safeguarding concerns about any child or young person please act on them; you might be the only one who has noticed.

²⁷ <https://www.gov.uk/government/publications/keeping-children-safe-in-education--2>

Contact details for the Board

CYSCB website

<http://www.saferchildrenyork.org.uk/>

Twitter: @YorkLSCB

CYSCB Chair: Simon Westwood

CYSCB Manager: Juliet Burton

CYSCB, City of York Council, West Offices, Station Rise, York, YO1 6GA

<http://www.saferchildrenyork.org.uk/contact-us.htm>

How to report concerns about a child or young person

If you have a concern that a child is vulnerable or at risk of significant harm please contact the Children's Front Door:

Phone for advice: 01904 551900 or, using a referral form:

Email: childrensfrontdoor@york.gov.uk

Post: The Children's Front Door, West Offices, Station Rise, York, YO1 6GA

Out of hours please contact the Emergency Duty team on: 01609 780780

More information and a referral form are available at:

<http://www.saferchildrenyork.org.uk/concerned-about-a-child-or-young-person.htm>

Children's Front Door 01904 551900

Contacting us about children - Information for professionals



To ensure that you receive the best possible response, we have developed the following options to choose from when you call us.

| Option 1 | Option 2 | Option 3 |
|--|--|---|
| <p style="text-align: center; font-weight: bold; margin: 0;">Information for families in York Local Area Team Information Service</p> <p>Impartial information about the range of services available to families. Information on –</p> <ul style="list-style-type: none"> Childcare options Help with childcare costs Activities Financial support Mental health services SEN services Support services for children, young people and parents and many more <p>The Local Area Team information offer includes the information drop in at 30 Clarence Street for young people aged 16-25.</p> <p style="text-align: center;">fis@york.gov.uk</p> | <p style="text-align: center; font-weight: bold; margin: 0;">Early Help support and advice Local Area Team</p> <p>Advice to practitioners about how they can support vulnerable children, young people and families through Early Help. The LATs can –</p> <ul style="list-style-type: none"> Check to see if any other concerns have been raised about a family Check to see if another agency is already working with a family Flag a concern Provide advice and support to practitioners around the Family Early Help Assessment (FEHA) Help identify an appropriate lead practitioner in an Early Help process <p style="text-align: center;">lah@york.gov.uk or lah@york.gcsx.gov.uk</p> | <p style="text-align: center; font-weight: bold; margin: 0;">Child in Need/Safeguarding Referral and Assessment Service</p> <p>Contact the duty social worker: if you know of a child who has significant vulnerabilities and therefore maybe a child in need. Or if you are worried about a child being hurt or neglected (at risk of significant harm) and therefore in need of safeguarding.</p> <p>If you are uncertain about your concerns, you can call the Referral and Assessment Service to have a conversation with a qualified social worker. However you should first speak to the child protection lead in your agency.</p> <p style="text-align: center;">childrensfrontdoor@york.gov.uk</p> |

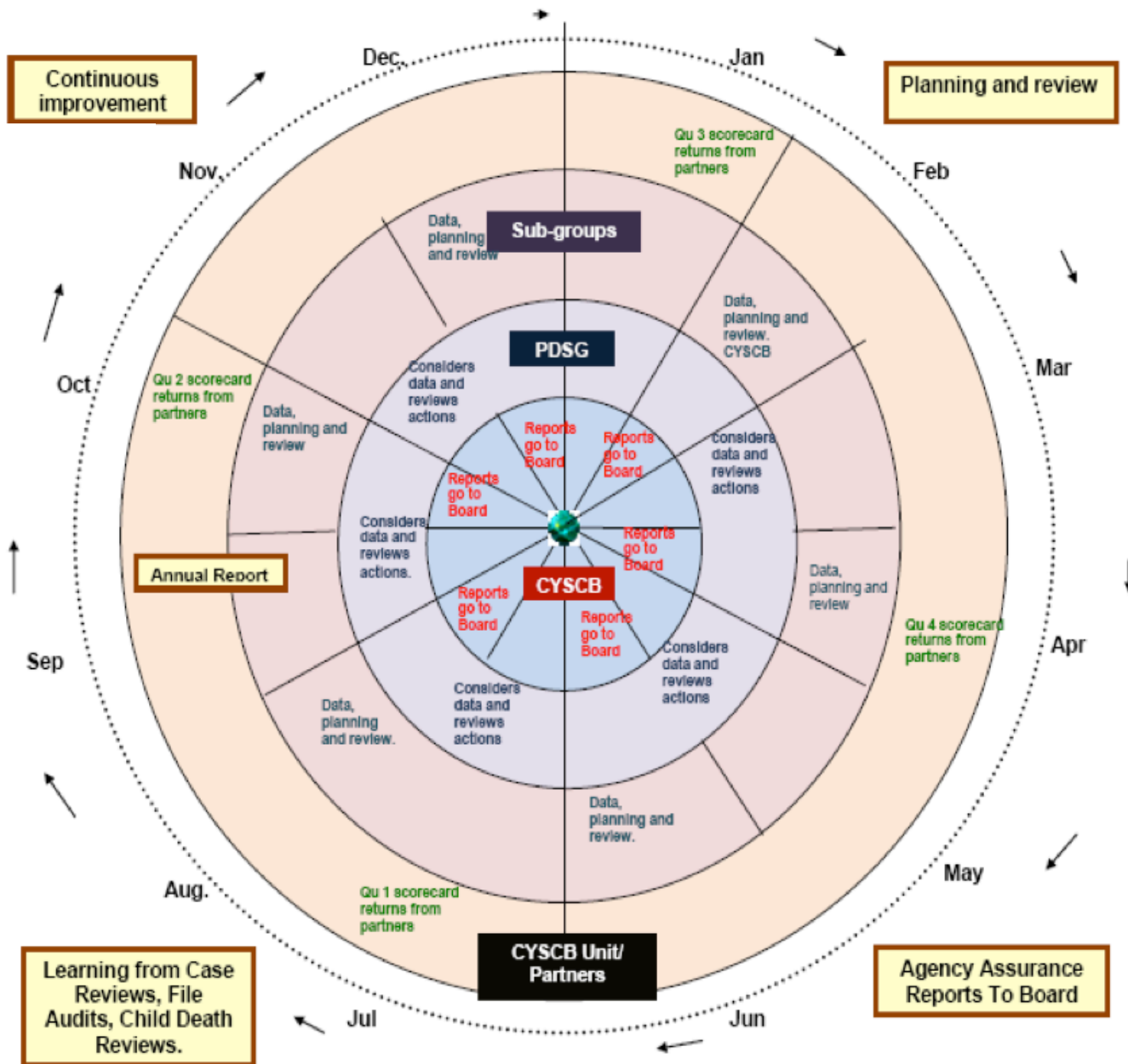
Although as a professional it is usually helpful to let a family know you are contacting us, within a safeguarding context, and in some circumstances, you may decide it is not appropriate or safe to do so. If in doubt, you can contact the duty social worker for advice.

Appendix A: Illustrative Scorecard

Each CYSCB sub-group works with the relevant scorecard for the priorities of the group. The Board considers an overall scorecard which is a collated version of some of the key priority indicators. The scorecards are related only to high level data; no names are ever used and no-one can be identified from this data. Below are some examples of the indicators used:

| CYSCB Priority | Example of Performance Indicator |
|---|---|
| Early Help | Percentage of cases not meeting CSC threshold, signposted for early help (with consent) |
| Neglect | Number of Graded Care Profile (Specialist Neglect) Assessments completed |
| | Percentage of referrals to Children's Social Care where Neglect is a factor. |
| Child Sexual Abuse and Exploitation | Percentage of all Child Protection Plans under the category of Sexual Abuse. |
| | Number of young people from York identified by North Yorkshire Police as at risk of CSE |
| Missing from Home, Care or Education | Number of episodes of Missing from Home or Care recorded by North Yorkshire Police. |
| | Number of children reported as Children Missing Education (CME) and percentage located. |
| Domestic Abuse | Percentage of incidents of Domestic Abuse recorded by the police in which children were present. |
| | Percentage of Domestic Abuse prosecutions resulting in convictions |
| Safeguarding Children with Disabilities | Percentage of referrals to children's social care going on to assessment where the child has a disability |
| | Number of children with a disability subject to a Child Protection Plan |

Appendix B: CYSCB Reporting Cycle



Appendix C: Members of City of York Safeguarding Children Board (31 March 2018)

Independent Chair

| Name | Title | Organisation |
|----------------|--|--|
| Simon Westwood | Independent Chair City of York Safeguarding Children Board | City of York Safeguarding Children Board |

Health

| Name | Title | Organisation |
|---|---|---|
| Amanda Robson | Senior Nurse NHS England (Yorkshire and Humber) | NHS England, North Yorkshire and Humber Area Team |
| Michelle Carrington (or Jenny Carter) | Chief Nurse (Deputy Chief Nurse) | NHS Vale of York CCG |
| Bev Geary | Chief Nurse – represented by Fiona Mockford | York Teaching Hospital NHS Foundation Trust |
| Karen Hedgley | Designated Nurse for Safeguarding Children | North Yorkshire & York CCG |
| Fiona Mockford | Head of Safeguarding (Children & Adults) <i>representing Chief Nurse Bev Geary</i> | York Teaching Hospitals Foundation Trust |
| Simon Berriman (not attending – information only) | Liaison Officer | North Yorkshire Local Medical Committee |
| Sarah Snowden | Designated Doctor for Safeguarding Children & Children in Care | NY & York CCGs |
| Karen Agar | Directorate of Nursing and Governance, Tees Esk and Wear Valleys NHS Foundation Trust | TEWV |

LA Public Health

| Name | Title | Organisation |
|--------------|-----------------------------------|----------------------|
| Anita Dobson | Nurse Consultant in Public Health | City of York Council |

Education

| Name | Title | Organisation |
|---------------|---|---------------------|
| Dan Bodey | Secondary School Designated Safeguarding Lead | Secondary Schools |
| Zoe Lightfoot | Primary School Head Teacher | Primary Schools |
| Tricia Head | Pupil Referral Unit Head Teacher | Danesgate School |
| Matthew Grant | CP Lead St Peter's School | Independent Schools |

LA Children and Young People Services

| Name | Title | Organisation |
|----------------|--|----------------------|
| Jon Stonehouse | Director of Children's Services, Education and Communities | City of York Council |
| Dot Evans | Acting Assistant Director Children's Services, Education and Communities | City of York Council |
| tbc | Head of Service (Operations) | City of York Council |
| Niall McVicar | Head of Early Help | City of York Council |

LA Housing Services

| Name | Title | Organisation |
|--------------|--------------------------|----------------------|
| Tom Brittain | Head of Housing Services | City of York Council |

LA Adults Services

| Name | Title | Organisation |
|---------------|--|----------------------|
| Kyra Ayre | Head of Safeguarding Adult Social Care | City of York Council |
| Martin Farran | Director of Adult Social Care | City of York Council |

Safeguarding Adults Board

| Name | Title | Organisation |
|----------------|-------------------|---------------------------|
| Kevin McAleese | Independent Chair | Adults Safeguarding Board |

National Probation Service & Community Rehabilitation Service

| Name | Title | Organisation |
|----------------|----------------------------------|--|
| Louise Johnson | Area Manager (Public Protection) | York & North Yorkshire Probation Trust |
| Vikki O'Brien | LDU Director | Humberside, Lincolnshire and North Yorkshire CRC Ltd |

North Yorkshire Police

| Name | Title | Organisation |
|--------------|--|------------------------|
| Lisa Winward | Acting Chief Constable | North Yorkshire Police |
| Allan Harder | Temporary Detective Chief Superintendent | North Yorkshire Police |

Prison Services

| Name | Title | Organisation |
|-----------|--|-------------------|
| Simon Cox | Head of Offender Management, Safer Prisons and Quality | HMP Askham Grange |

Cafcass

| Name | Title | Organisation |
|---------------|-----------------|--------------|
| Kim McDonnell | Service Manager | CAFCASS |

Lay Member

| Name | Title | Organisation |
|--------------|------------|--------------|
| Barry Thomas | Lay person | |

Voluntary and Community Sector

| Name | Title | Organisation |
|-----------------|----------------------------|--------------|
| Sarah Armstrong | Chief Executive | York CVS |
| Debra Radford | Children's Service Manager | NSPCC |

| | | |
|-----------------|---|-------------------------------------|
| Sarah Hill | Director, IDAS | Independent Domestic Abuse Services |
| Amanda Flanagan | Manager, Services for Children & Young People | Independent Domestic Abuse Services |

Yorkshire Ambulance Services

| Name | Title | Organisation |
|--|-------|---------------------------------|
| No designated individual Represented by Karen Hedgley | | NHS Yorkshire Ambulance Service |

Board Legal Advisor

| Name | Title | Organisation |
|----------------|-------------------------------|----------------------|
| Melanie Perara | Deputy Head of Legal Services | City of York Council |

Board Communication Lead

| Name | Title | Organisation |
|------------|------------------------|----------------------|
| Megan Rule | Communications Officer | City of York Council |

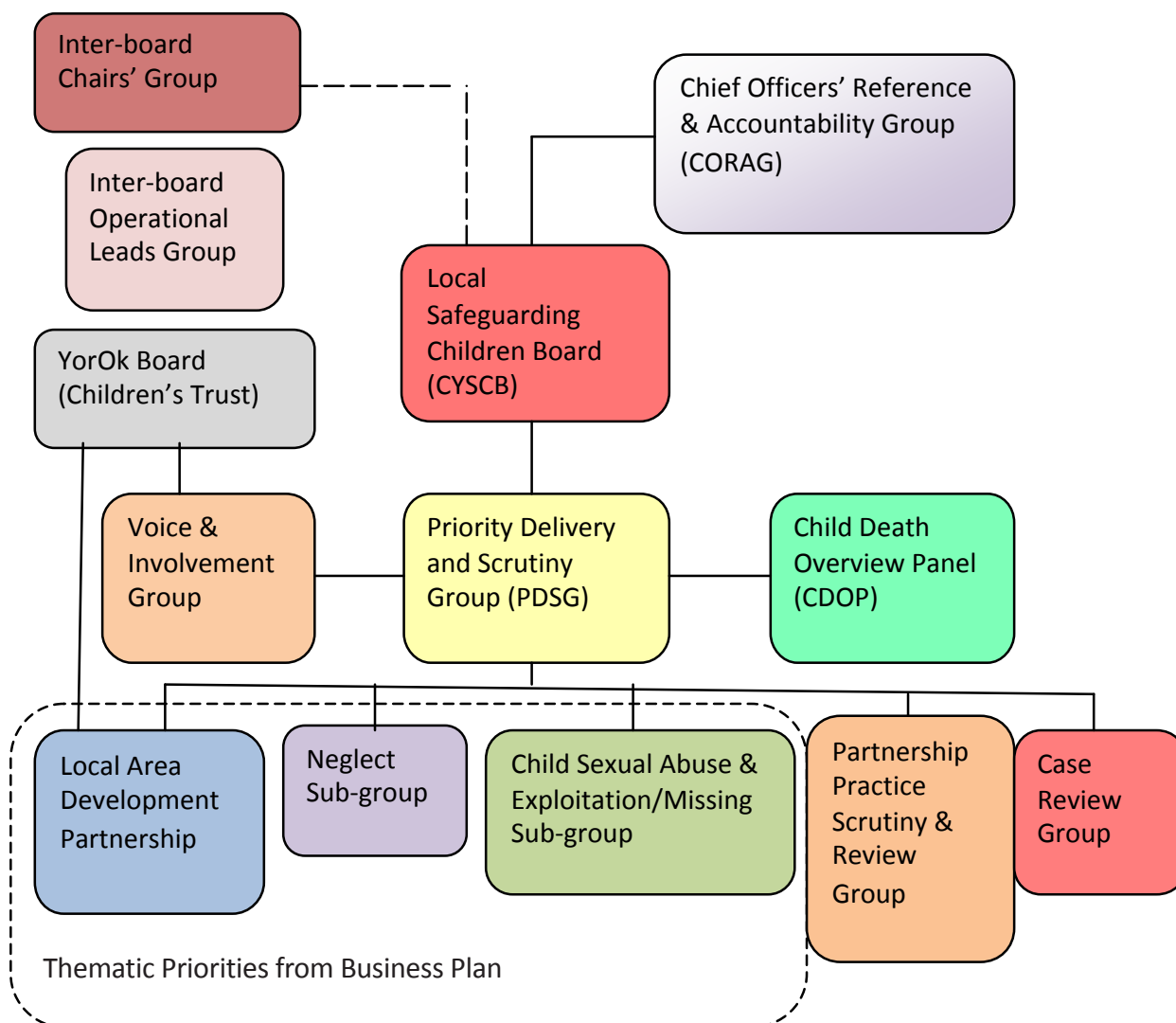
CYSCB Officers

| Name | Title | Organisation |
|---------------------|--|----------------------|
| Will Boardman | Head of Corporate Strategy and City Partnerships | City of York Council |
| Juliet Burton | CYSCB Business and Performance Manager | CYSCB Business Unit |
| Caroline Williamson | School Safeguarding Advisor Education | City of York Council |
| Laura Davis | Workforce Development Advisor (Safeguarding) | City of York Council |
| Cathy Brown | Performance & Governance Officer | CYSCB Business Unit |
| Marie Pearson | Business Support Officer | City of York Council |

Elected Member Participant Observer

| Name | Title | Organisation |
|-------------------|---|----------------------|
| Cllr. Keith Myers | Lead Member, Education, Children & Young People | City of York Council |

Appendix D: The Board and sub-group structure



Chief Officers' Reference and Accountability Group (CORAG)

Chief Officers' Reference and Accountability Group (CORAG) meets to ensure that CYSCB and the Safeguarding Adults Board maintain their role and remit to ensure that children and adults across York are safeguarded. CORAG comprises of the senior officers from the Local Authority, North Yorkshire Police and the Clinical Commissioning Group. These are the three key partners subsequently defined in the Children & Social Work Act 2017. The Independent Safeguarding Board Chairs report bi-annually to these Chief Officers. The CORAG does not replace the statutory functions of the CYSCB but acts as a body to approve safeguarding arrangements and to agree on budgets for the upcoming year. It is a clear indication for all organisations and practitioners that safeguarding children and adults is an extremely high priority.

CYSCB Sub-groups

The priorities for 2017-18 have been:

- Early help
- Neglect

- Child Sexual Abuse and Exploitation
- Children Missing from Home, Care and Education
- Domestic Abuse

With sub-groups focused on these priorities in the widest sense, encompassing data and information on all aspects of these issues. The sub-groups carry out the business of the Board:

- The Priority Delivery Scrutiny and Review Group (PDSG) coordinate the implementation of the Board business and the work of the sub-groups. PDSG monitors and analyses performance and quality assurance of multi-agency safeguarding practice. PDSG also oversees the CYSCB commissioned learning programmes, the Learning Needs Analysis and quality assures all training courses
- Local Area Development Partnership (LADP) (Early Help) reports to both the CYSCB and YorOk (Children's Trust) Board and focuses on activities across early help provision coordinated by the Local Area Teams
- Neglect Sub-group looks at all elements of the neglect of children and adolescents and monitors the outcomes of the city-wide Neglect Strategy and associated Action and Delivery Plan
- Child Sexual Abuse and Exploitation/Missing from Home and Care Sub-group is one sub-group looking at both priorities. The group has widened its remit to include features of vulnerability and exploitation including criminal exploitation
- Voice and Involvement Group reports both to CYSCB and to the YorOk (Children's Trust) Board. The group is made up of practitioners and managers from across the spectrum of intervention and seeks to ensure that the voice of children and young people is at the forefront of the work carried out by all agencies involved with children and families
- Partnership Practice Scrutiny and Review (PPSRG) is the group which carries out the case and thematic audit functions of the Board. Case auditing reflects themes identified through the scrutiny of the Board and the sub-groups or from the local and national safeguarding activity
- Case Review Group makes recommendations about cases referred for Serious Case Review (SCR) or other form of review. These are then relayed to the Independent Chair for decision before being sent to the National Panel of Experts on Serious Case Reviews. This group also reviews and challenges action plans in response to case reviews of all kinds – both multi- and single-agency – and checks local activity against SCRs from other local authorities
- Child Death Overview Panel (CDOP) is co-ordinated on CYSCB's behalf by North Yorkshire LSCB (NYSCB). CYSCB and NYSCB work together as partners to scrutinise and analyse child deaths, to disseminate learning, to identify modifiable factors and to inform actions to prevent future deaths in the same circumstances if at all possible.

Appendix E: The Board's Finances

Budget

| Expenditure (£) | 2017-18 | Income (£) | 2017-18 |
|--------------------------|----------|--------------------------------|----------|
| | | Balance B/fwd from 2016-17 | £-12,479 |
| Staffing | £152,917 | CYC Children's Services | £66,938 |
| Training Budget | £19,564 | Vale of York CCG | £78,991 |
| Other | £8,202 | Police: North Yorkshire Police | £33,011 |
| Recharges | £18,840 | CYC Education and Skills | £2,000 |
| Child Death Review Grant | £12,000 | NPS North Yorkshire and CRC | £2,211 |
| Serious Case Reviews | 0 | Schools | £50,000 |
| Independent Chair | £17,500 | CAFCASS | £550 |
| | | Others | 0 |
| | | Child Death Review Grant | £12,000 |
| | | Serious Case Review | 0 |
| | £229,023 | | £245,501 |
| Balance | £16,478 | C/fwd (minus deficit) | £3,999 |

The Chief Officers Reference and Accountability Group (CORAG) discusses current and future funding arrangements and agrees the budget each year. It has previously been agreed that any funding required for Serious Case Reviews will be met via contributing agencies as the need arises, most probably through contingency funds.